

Action Plan- Kevin Crehan HMP Bristol 27/12/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners returning from hospital following an overdose receive an appropriate assessment and that consideration is given to additional monitoring.	Accepted	<p>A standard pathway will be agreed with the prison to ensure that all prisoners returning from hospital are directed to reception healthcare for a review against the hospital discharge requirements and the prisoner's healthcare needs prior to being taken onto the wing. Following the assessment, any additional medical observations required will be put in place to meet the patient's health needs.</p> <p>A six-month audit schedule will be implemented to validate that prisoners returning from hospital visits are consistently being taken through healthcare reception.</p>	Head of Healthcare January 2018
2	The Head of Healthcare should ensure that there is a consistent process for reviewing applications to see healthcare, and that urgent cases are acted upon promptly	Accepted	<p>The current process for the management of healthcare applications will be reviewed to identify improvements required to ensure that urgent cases are prioritised. The process will be revised to incorporate the improvements and updated process will be disseminated to all healthcare staff.</p> <p>A quarterly sample audit will be undertaken to ensure that health applications are being actioned promptly.</p>	Head of Healthcare January 2018
3	The Head of Healthcare should ensure that there is an appropriate procedure for the management of withdrawal from illicit medication, including pregabalin and gabapentin	Accepted	A monitoring and management of withdrawal symptoms plan will be implemented for individuals who are going through withdrawal to ensure they are receiving appropriate support and treatment. The Substance Misuse policy will be updated to incorporate this approach.	Head of Healthcare January 2018
4	The Governor should ensure that, when a cell door is unlocked, officers satisfy themselves of the wellbeing of the prisoner and that there are no immediate issues that need attention	Accepted	Staff have been reminded by a quick time learning email in December 2017 and a local information notice in January 2018 of the need to satisfy themselves of the wellbeing of prisoners when unlocking cell doors	Head of Safer Prisons and Equalities Completed.
5	The Governor and Head of Healthcare should ensure that all staff are made aware of and understand PSI 03/2013 and	Accepted	The arrangements in place for the management of medical emergencies and the calling of emergency codes will be jointly reviewed by the Head of Healthcare and Governor. The standard operating procedure for	Head of Safer Prisons and Equalities/Head of

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	<p>their responsibilities during medical emergencies, including the use of an appropriate emergency code which triggers the control room to call an ambulance immediately</p>		<p>healthcare will be updated accordingly.</p> <p>A schedule of quick time learning through the healthcare handover meetings will be developed to disseminate the requirements on a regular basis.</p> <p>A schedule of quick time learning is in place for the daily staff morning meeting, staff receive regular verbal briefings regarding their responsibilities during medical emergencies, including the use of emergency codes.</p> <p>An easy-guide A3 poster has been produced setting out the appropriate use of Code Red and Code Blue and the correct action to be taken following a Code Red or Code Blue being called, including the immediate calling of an ambulance. This has been published widely across the prison.</p> <p>Staff have been reminded by newsletter in January and July 2017 of the easy-guide A3 poster and a newsletter quiz question also related to this process.</p> <p>The Head of Safer Prisons and Equalities and the Head of Operations monitor transmissions when a Code Red or Code Blue is called to ensure the correct process is followed.</p>	<p>Operations Completed</p>
6	<p>The Governor and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is inappropriate in accordance with European Resuscitation Council Guidelines.</p>	<p>Accepted</p>	<p>HM Prison and Probation Service guidance produced by the Learning and Knowledge Management Team on when not to resuscitate was issued to all staff through a local notice to staff in May 2017.</p> <p>Guidance on resuscitation has been incorporated into the clinical governance training, delivered to staff in May 2017 and forms part of the induction for new staff.</p>	<p>Head of Safer Prisons & Equalities Completed.</p> <p>Head of Healthcare Completed</p>

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			A quick time learning schedule will be developed for refresher sessions to be delivered quarterly for clinical staff	