

**Action Plan – HMP Buckley Hall - Christopher Bates – Natural Causes – 28/04/17**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure there are robust procedures in place to ensure that investigations are undertaken, followed up and actioned in a timely manner.	Accepted	<p>The Head of Healthcare will contact the Community GP services to find out the timescales used for routine blood tests and send a notice to staff to inform them blood tests must be carried out within the acceptable time scales.</p> <p>Guidance will be issued to Healthcare staff to mark blood tests as 'routine' or 'urgent' and urgent blood tests will be chased with the pathology laboratory if results have not been received by the laboratory by 6pm the same day.</p>	<p>October 2017</p> <p>Head of Healthcare</p>