

## Action Plan Kirsty Walker HMP Bronzefield

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Director and Head of Healthcare should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidelines, including:</p> <ul style="list-style-type: none"> <li>▪ Holding multi-disciplinary ACCT reviews with continuity of case management and involving all staff who can contribute to the care of a prisoner at risk.</li> <li>▪ Using the enhanced case review process when appropriate.</li> <li>▪ Setting effective caremap objectives which reflect decisions from reviews, are specific and meaningful, and which identify who is responsible for completing them and when they have been completed.</li> </ul>	Accepted	<p>ACCT reviews will be more multidisciplinary. An ACCT contribution form has been developed for staff to use should they not be able to attend a review in person. Other departments are actively encouraged to attend reviews, with the daily reviews due being sent to areas such as the mental health in-reach team (MHIT), Chaplaincy and IOMU/Recovery Case Workers. Case Managers will follow up after the review with departments who contributed in writing. New arrangements have been put in place to ensure continuity of case management.</p> <p>Enhanced Reviews will be used when needed and prompted by the Safer Custody team. Such cases will be discussed at the Safer Prisons Meeting. Those women most at risk are case managed or supported on a regular basis at reviews by Safer Custody staff for additional support.</p> <p>The recently delivered refresher ACCT and Case Manager training focusses on the quality of the caremap. The rollout of this training will continue. Safer Custody staff will undertake quality assurance of these documents.</p>	<p>August 2016 Safer Custody Officer</p>

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2	<p>The Head of Healthcare should ensure that prisoners subject to the Care Programme Approach have a documented therapeutic plan with clear objectives and that their care coordinator in the prison meets them regularly to update the plan and records all contact and concerns.</p>		<p>Central and North West London NHS Foundation Trust (CNWL) provide the secondary mental health services, including managing women under the Care Programme Approach (CPA), at HMP Bronzefield. Women subject to CPA, when identified as requiring ACCT support or admitted to the Separation and Care (SCU), will have the risk assessment updated if new risk is identified.</p> <p>A revised process for attendance at ACCT reviews for prisoners managed by CNWL has been implemented. This involves daily identification of ACCT reviews and allocation to the duty nurse of CNWL for that day to attend and contribute as appropriate.</p> <p>The CPA is subject to daily audits and six monthly quality assurance reviews and multi-disciplinary team reviews. The Head of Healthcare will be informed of all future reviews.</p> <p>All women subject to CPA are recorded on SystemOne. All healthcare professionals have access to the documented therapeutic care plan, objectives and contacts. The therapeutic plan</p>	<p>June 2016 Head of Healthcare</p>

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			<p>will identify needs, risks and management plan. This will support the sequencing and documentation of interventions, supportive contacts and progress.</p> <p>CNWL are also in the process of implementing service wide generalised operations following the report published by the PPO (Learning from PPO Investigations – Prisoner Mental Health) in January 2016 in line with its recommendations.</p>	<p>September 2016 CNWL Team Manager</p>