

<p>2 The Governor and Head of Healthcare should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national instructions. In particular:</p> <ul style="list-style-type: none"> • Staff should understand the importance of understanding prisoners' risk factors and not rely excessively on their presentation in deciding whether to start ACCT procedures. • Case managers should receive effective ACCT training and understand their responsibilities to hold case reviews in line with national guidelines. • ACCT assessments and reviews should consider and record all available information and known risk factors when determining the level of risk of suicide and self-harm. • Staff should create ACCT care maps with specific, meaningful and time bound actions, aimed at reducing prisoners' risks to themselves; progress should be considered and updated at each review. • Case reviews should include all relevant people involved in a prisoner's care, and in particular, the person who started ACCT 	<p>Accepted</p>	<p>Roll out of the new SASH training program has commenced, priority being given to the first module 'Risks and Triggers' as a means to educate staff about the risk factors for self-harm and suicide. The training strategy includes a shut-down training day on the 8th August 2017 which focused on primary care nurses, mental health nurses, DART workers, education staff, tutors and chaplains being trained in '1-Risks and Triggers' and '3- How to Open an ACCT'.</p> <p>The revised Case Manager training has recently been released with 1 day refreshers available for Case Managers. Within the next twelve months all existing Custodial Managers (CM), Supervising Officers (SO) and Governors will have attended this training. All newly promoted SOs will do the full, two day course before being allowed to chair ACCT case reviews as per current practice.</p> <p>A quality assurance process has been introduced which includes checks by wing managers on all open ACCTs and a closure check by the safer custody department. These checks include ensuring that the CAREMAP includes all identified risks, that actions are appropriate and that these are considered at each review. Feedback from these checks will form the basis of coaching sessions for individual case managers which will be delivered by the Safer Custody CM and Acting Safer Custody Team CMs.</p> <p>ACCT Case Managers are responsible for scheduling reviews and ensuring either attendance or a written/verbal submission from all parties involved in the prisoner's care. Part of the coaching process for ACCT case managers will involve discussions around all potential sources of information which can be drawn upon for ACCT reviews and aid the assessment of risk. This will include a reminder to discuss the reasons for concern with the person opening an ACCT. The module of SASH '3-How to Open an ACCT' includes an illustration of how much information should be included in the 'Concern and Keep Safe' form to fully inform the case manager of the reason for the concern. Closure checks of</p>	<p>Head of Safeguarding Completed Aug 2017</p> <p>People Hub Manager Aug 2018</p> <p>Head of Safeguarding September 2017</p>
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procedures should be invited to attend or provide input to the first case review.		ACCT documents, carried out by the Safer Custody team will check to see if all sources were considered.	
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