

**Action Plan - Christopher Moss at HMP Featherstone on 18/02/2017**

HMP	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that allegations of violence, bullying, or intimidation are taken seriously, investigated and dealt with in line with local and national policies. Prisoners identified as at risk of violence from other prisoners should be effectively protected.</p>	Accepted	<p>All staff were reminded during a staff briefing in August 2017 that any allegations of violence, bullying, or intimidation are taken seriously, investigated and dealt with in line with local and national policies. All staff were also reminded at this time of the revised violence reduction strategy, which stipulates that all staff have a responsibility to report all instances or suspicions of violence, bullying, or intimidation to the safer custody and security team, so that a full investigation can be completed from the information received. Prisoners identified at risk of violence, bullying or intimidation will be effectively protected by building intelligence around the level of threat through individual interviews with them, and will have a support plan opened, bespoke to their needs. A daily entry will be made onto P-NOMIS of those individuals who are being supported so this is available to staff.</p> <p>The establishment has now set up specialist violence reduction officer posts to fully investigate all incidents of violence and reported threats made by individuals. The officers also promote violence reduction within the establishment by holding forums with staff and prisoners. This recommendation will be monitored by the Violence Reduction Custodial Manager.</p>	Governor Head of Safer Custody and Equalities Violence Reduction Custodial Manager Completed
2	<p>The Governor and Head of Healthcare should ensure that there is a robust system in place for reviewing appointments and medication before prisoners are discharged from the mental health team.</p>	Accepted	<p>The Head of Healthcare will work with the commissioned mental health services at the prison to develop a local protocol by October 2017 to ensure that patients are seen by a member of the mental health team prior to discharge, and there is a robust system in place for reviewing appointments and medication before prisoners are discharged from the mental health team. The mental health nurses will be reminded in a briefing in October 2017 of the need to physically see all patients that are referred to their services prior to discharge. Assurances that this process is being followed will be given to the establishment at the weekly Population Multi-Agency Safer Health meeting and through the</p>	Governor Head of Healthcare October 2017

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			bi-monthly Service Delivery Board meetings.	
3	The Governor should ensure that staff are fully aware of the procedures for dealing with barricade incidents, that these procedures are appropriate for the design of the unit, and that the correct anti-barricade equipment is readily available.	Accepted	<p>All staff will be reminded in September 2017 via issued guidance of the procedures for dealing with barricade incidents, and the appropriate "Method of Entry" (MOE) equipment to use on the house unit.</p> <p>A Supervising Officer who is trained in Control and Restraint (C&amp;R) and MOE has reviewed the cell doors on the house unit and produced a written briefing in September 2017 for all staff who are MOE trained regarding the most appropriate equipment to use there. Operational managers will be reminded in the C&amp;R Monitoring Meeting in September that during all barricades a member of staff trained in MOE must be involved in the management of the incident.</p> <p>MOE equipment is stored in a central location within HMP Featherstone and is checked on a monthly basis by the C&amp;R Co-Ordinator to ensure that it is functional.</p>	Governor Head of Safer Custody and Equalities September 2017