

Action Plan – Thomas McCauley. HMP Thameside. Unclassified. 23/08/2017

No	Recommendation	Accepted/Not Accepted	Response	
1	<p>The Head of Healthcare and the Addaction manager should ensure that methadone is prescribed and monitored in line with national clinical guidelines for substance misuse prescribing and drug treatment. Including:</p> <ul style="list-style-type: none"> • There are effective channels of communication between GPs, nurses and prison staff to ensure safe management of prisoners receiving opiate substitute treatment. • All prisoners started on opiate substitute treatment should remain in the stabilisation unit until stable on their dose. • Prisoners on opiate substitution treatment should remain on House block 1. 	Accept	<p>Addaction services and staff will be transferred to Oxleas Pharmacy Services in September 2018, which will enable clearer pathways for prisoners, strengthening communication lines as staff from all disciplines will be working together more closely.</p> <p>Oxleas have commenced medication reconciliation, an in-depth gathering of information around each prisoner's medication. It is performed by a trained pharmacy technician and will improve the safety of medications for patients entering the custodial system.</p> <p>From December 2018 Oxleas Healthcare will attend weekly meetings with safer custody (Serco) and by working together continue the strong links to Safeguarding to ensure environment stability.</p> <p>Serco are currently working with the Healthcare provider to agree a written procedure around opiate substitution treatment. This is to ensure prisoners are not relocated from the Integrated Drug Treatment System unit (IDTS) without agreement from a substance misuse clinician.</p>	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Oxleas Healthcare December 2018</p>
2	<p>The Head of Custodial Contracts and NHS England South East should satisfy themselves that the healthcare provision at</p>		<p>NHS SE (London Region) holds responsibility for commissioning prison healthcare in HMP Thameside. A detailed report in relation to the continuing healthcare delivery at HMP Thameside has been produced. NHSE continue to work with Oxleas and Serco at HMP Thameside to continually improve healthcare delivery All deaths in</p>	<p>Completed</p> <p>NHSE & Oxleas</p>

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	Thameside is sufficient to meet patient demand and that the services provided are fit for purpose.		custody are reviewed. Supported by NHSE, Oxleas new staff structure will enable healthcare provision at Thameside to meet current patient demand and be fit for purpose. 2018/19 Clinical Effectiveness Plan and a Quality Improvement program within Oxleas will ensure communication and record keeping are audited offering reassurance to the Trust Quality Board and NHSE. Where possible, the Head of Custodial Contracts will support this key work through the on-site Controller team.	
3	The Director should ensure that appropriately first aid trained staff are available to provide effective cover and that all staff are aware of the circumstances in which CPR is appropriate.	Accept	<p>All Prison Custody Officers (PCO) are first aid trained, and receive refresher training as required. Staff work to a shift pattern and are available to provide effective cover.</p> <p>There is a new Training Manager and a training plan has been in place since June 2018 to ensure all staff receive First Aid refresher training every three years to reinforce what they learned on the Initial Training course (ITC). On the ITC CPR guidance is given when it is appropriate to perform and when it is not.</p> <p>On 26 June 2018 existing staff were sent a copy of the 'Guidance to support decision making process of when not to perform Cardiopulmonary Resuscitation in prisons and immigration removal centres (IRC)', which was issued by National Offender Management Service (NOMS) in March 2016 to support the decision making process of when to perform CPR. This guidance has been taken from the European Resuscitation Council Guidelines for Resuscitation 2015 which supports current national guidance from the British Medical Association, Royal College of</p>	Completed Assistant Director for recruitment

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			Nursing, NOMS and the Home Office and decision making in the prison or IRC setting.	