

**Action Plan – David Cope HMP Wandsworth NC 25/04/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that when an ambulance is called for an unwell prisoner he is accompanied by a member of healthcare staff while waiting.	Accepted	The Emergency Response guidelines were amended in September 2018 to ensure that an emergency response nurse remains with the prisoner where an ambulance is required to ensure ongoing care remains in place as well as an appropriate handover to ambulance crew on arrival.	Complete Head of Healthcare
2	The Head of Healthcare should ensure that all staff understand their responsibilities in relation to calling an ambulance for an unwell prisoner	Accepted	Healthcare staff were reminded in September 2018 of the correct procedure for requesting an ambulance through the recirculation of the Emergency Response policy in writing and through oral briefings.	Complete Head of Healthcare
3	The Governor should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	Operational Managers, Custodial Managers and Security Staff were emailed in October 2018 to remind them that when risk assessing prisoners for escort, they must balance the risk posed at the time by the prisoner with their medical condition.  Risk assessment documentation will be amended to add a line, to be completed by authorising operational manager stating "In deciding the level of restraints required is .....I have considered the medical condition of the prisoner balanced against any known risk."	Complete Head of Safety  30 November 2018 Head of Security
4	The Prison Group Director, London, should assure herself that meaningful action is taken to address this recommendation	Accepted	The Prison Group Director has reinforced with Governors that procedures must be in place to ensure that decisions on the use of restraints are evidenced based and take into account individual circumstances.  The group safety lead, in partnership with establishments, will ensure there is an effective assurance process in place from October 2018 to check compliance.	Complete Group Safety Lead
5	The Governor should ensure that when a prisoner is taken to hospital and is very unwell the prison should inform the prisoner's next of	Accepted	Operational managers, Custodial Managers and Healthcare Staff were emailed in October 2018 to remind them that when a prisoner is very unwell and admitted to hospital, they should ensure that the next of kin is informed.	Complete Head of Safety

**Action Plan – David Cope HMP Wandsworth NC 25/04/2018**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
	kin or spouse.		Risk assessment documentation will be amended to add a line to be completed by authorising Governor stating “If the prisoner is very unwell, his next of kin must be informed of his condition at the earliest possible time. When this is the case, the contact details should be documented here. Name of next of kin ..... Contact Number.....”	30 November 2018 Head of Security