

**Action Plan – Francis Cullen - HMP Oakwood NC 26/06/2018**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare must ensure that there is an effective process for referral to external agencies. This must include systems for monitoring and following up referrals to ensure that locally agreed and nationally mandated timescales are adhered to.	Accepted	<p>There is currently a robust system in place where external hospital appointments are triaged depending on the clinical need.</p> <p>Due to the high number of NHS breaches of timeframes for referrals not being met at HMP Oakwood, Care UK and NHS England are working together to review the number of escorts allocated per day to HMP Oakwood. A first review is underway and is due to be completed by the end of January. It covers the monitoring and referral systems and timescales. The reviews will continue in 2019 to ensure that the processes are effective and meet timescales.</p>	<p>January 2019</p> <p>Head of Healthcare</p> <p>On Going</p>