

Action Plan - Michael Olsen HMP Swaleside Unclassified 11/10/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that there is an effective supply and demand reduction strategy to reduce the availability and use of illicit drugs and diverted medication	Accepted	<p>Historically dispensing previously took place at a central treatment hatch, increasing the risk that medication could be exchanged or intercepted between this central point of dispensing and the prisoner's return to his residential unit. New treatment hatches have been strategically placed on residential units so the men can safely collect medication with greatly reduced ability for this to be intercepted. In 2017 phase 1 was introduced covering A and B Wing and on May 18 phase 2 was introduced to C, D and F wings.</p> <p>A new strategy has been designed and a new Band 8 Drug Strategy Manager is now in post, with responsibility for the strategy for the reduction of both supply and demand, working with the Head of Security as strategic partners mitigating both demands of physical security surrounding trafficking using drones and more traditional trafficking routes.</p> <p>Evidence of this strategy being successful has been the detection and apprehension of a serving member of staff with a large quantity of illicit drugs. This will continue to be the forward focus of the entire SMT to continuously develop the strategy from a security orientated perspective based on the PPO recommendations.</p> <p>In addition, a new Drug Strategy Manager is now embedded into E Wing as the New Drug Treatment Unit for the establishment. The specific objective of this team, in partnership with The Foreword Trust Team is to treat men in the environment and also outreach to those men whom have drug related and dependency issues but do not require residential services.</p>	Governor Completed

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2	The Governor should ensure that staff responsible for completing roll checks satisfy themselves that each prisoner is alive and well.	Accepted	A new Governor's Notice to Staff (GNTS) was issued to all staff in June 2018, reminding them of their specific responsibility to satisfy themselves that each prisoner they are checking on during a roll check is alive and well.	Governor Completed
3	The Governor should ensure that control room staff call an ambulance immediately when a medical emergency code is called.	Accepted	<p>The process for control room staff calling for an ambulance was reviewed in April 2018 so when a code red or blue is called the communications team will contact the emergency services at that point. Aide memoirs are kept in operations and the control room to remind staff of the protocol for contacting emergency services.</p> <p>In addition a further meeting was held with the Governor and the South East Ambulance Service and agreement was reached to have an Ambulance Service radio on site to allow staff to directly speak to ambulance crews. This will allow for any called ambulance that is no longer required to be stood down at the earliest opportunity and also provide direct dialogue if required from attending ambulance crews before arrival at the establishment to inform them of the situation they are attending.</p>	Governor Completed