

Action Plan – William Burnett . HMP Durham . NC. 21/12/2017 .

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that there are robust, effective and auditable processes to ensure that healthcare staff implement and monitor medical treatment recommended by specialists.	Accepted	<p>Any communication received from hospitals/secondary care services are reviewed by the GP or senior nurse. It is the responsibility of that clinician to prescribe any medication or to utilise the task system or appointment ledger to ensure that recommended clinical treatments and interventions take place.</p> <p>Nurses in charge have been reminded of their responsibilities to ensure that instructions/recommendations from the GP or clinicians at hospital are carried out by ensuring the patient is added to the appropriate appointment agenda, and to ensure that the administration team are informed of any future hospital appointments. In June an email reminder was sent out to all Band 6 nurses that take on the role of Nurse in charge. Any discharge documentation will be passed to the GP for action.</p>	Primary Care (G4S) Completed
2	The Governor and Head of Healthcare should ensure that all staff completing and authorising risk assessments justifying the use of restraints on prisoners taken to hospital understand the legal position, and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>Governors have been reminded during senior management briefings of the need to justify the use of mechanical restraints and that if there is any doubt of the validity of the healthcare assessment regarding mobility or capacity to escape then it must be queried by the governor completing the risk assessment.</p> <p>In April Nursing staff have also been reminded to provide the medical information on the prisoner's actual risk at the time, for the escorting documentation, to allow a robust risk assessment to be carried out. Adaptions have been made to documentation that allows healthcare staff to disclose palliative care is being delivered. All information is passed on to staff via global email and entry in the electronic handover.</p>	Safer Custody Completed Primary Care (G4S) Completed
3	The Governor should ensure that prisoners' records are accurate and that significant changes in status are updated promptly.	Accepted	To ensure that prisoners' records are accurate and that significant changes in status are updated further instruction were provided to managers and staff in April to ensure all results are entered correctly on to PNOMIS and that it highlights that Courts have been contacted and queries questioned in an appropriate and timely manner. Management checks are in place to ensure accuracy and up to date recording.	OMU Completed

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