

Action Plan – Joseph Hause at HMP Chelmsford - Self-Inflicted on 13/01/18

No	Recommendation	Accepted/Not Accepted	Response	
1	<p>The Governor should ensure that:</p> <ul style="list-style-type: none"> all staff undertake ACCT observations as directed and actively engage with prisoners being monitored; and Managers carry out checks to ensure that this happens. 	Accepted	<p>HMP Chelmsford has introduced a continual development training programme for officers, which allocates a weekly training session for a small group of officers from each area. Within this weekly programme the Safer Custody team focusses on training staff on observations and conversations within the ACCT process.</p> <p>From November 2018, a new in depth assurance system for ACCTs will be introduced to ensure the three assurance checks at different stages of the ACCT will cover all aspects of the process, including compliance with observations.</p>	Completed Head of Safer Custody
2	<p>The Governor should ensure that all staff understand that when life is in danger, they should enter the cell as quickly as possible.</p>	Accepted	<p>As part of the continual development programme described above, the Safer Custody team run a live scenario individually with staff to reiterate all the relevant procedures and decisions that should be made when responding to an emergency.</p>	Completed Head of Safer Custody
3	<p>The Prison Group Director for Hertfordshire, Essex and Suffolk should satisfy himself that effective action is taken to implement the two previous recommendations.</p>	Accepted	<p>Assurance will be provided through regular bi-monthly monitoring of the processes by the Group Safety Team. Where delivery issues are found, these will be escalated to appropriate heads of function and the Governor. To support the continued effective delivery of the ACCT process the Group Safety Team will provide support, mentoring and external QA to the establishment on an ongoing basis from September 2018.</p>	September 2018 Group Safety Team
4	<p>The Governor should ensure that a system is in place to identify newly arrived prisoners whose offence is harassment or</p>	Accepted	<p>All new receptions who fall under harassment procedures are identified from the relevant paperwork sent by the police and the court to the Public Protection team who</p>	Completed Head of OMU and Head of

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	involves the fear of violence and that staff comply with the requirements of PSI 49/2011 so that prisoners are not able to contact the victims of their offences.		update the monitoring system to reflect the restriction received. This monitoring system informs the staff dealing with the correspondence to ensure that the restrictions are adhered to. This system falls in line with all relevant PSIs on the restriction of correspondence.	Operations
5	The Head of Healthcare should establish a process for assessing prisoners who may require permanent equipment, including on their release from prison and ensure that they have access to such equipment.	Accepted	Prisoners are assessed by either the GP or Phoenix Futures, a partner agency who assess under the authority of the Care Act, depending on individual circumstances. Where there is need for permanent equipment this can be obtained by the relevant agency who the prisoner falls under. Upon release the prisoner is then referred to the relevant outside agency, Essex County Council or the local GP, for the necessary equipment.	Completed Head of Healthcare
6	The Head of Healthcare should ensure that prison GPs review and manage prisoners' risk of access to medication, particularly when they have a history of substance misuse and/or multiple physical health problems.	Accepted	All prisoners are assessed for 'in possession' medication which takes into account their individual risks. There is now a system which allows the GP to access a database for them to review medication when the review date is due, and further reviews can be requested by a member of the IDTS team or a nurse. There is also the opportunity for complex cases to be discussed at a weekly multi-disciplinary team meeting if required.	Completed Head of Healthcare
7	The Head of Healthcare should ensure effective implementation of the National Prison Pain Management Formulary at HMP Chelmsford.	Accepted	All prescribers were issued with hard copies of the National Prison Pain Management Formulary at the end of January 2018. Policy has been written to ensure effective implementation of the National Prison Pain Management Formulary and is currently awaiting ratification which should be implemented by October 2018.	October 2018. Head of Healthcare