

**Action Plan – Harry Wood HMP Leeds NC. 27/05/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that staff are aware of their responsibilities in a medical emergency and should not delay requesting an ambulance for patients who appear critically unwell	Accepted	<p>Our policy is to respond immediately to all medical emergencies. It is not always appropriate to escalate all medical emergencies to hospital, all cases are assessed by a clinician and appropriate action taken.</p> <p>Mr Wood had a DNAR in place with wishes to die in prison. This means calling an ambulance needs to be fully considered. The nursing team provided assessment and thought Mr Wood was presenting with symptoms of a stroke. After monitoring and consultation, decided his symptoms could not be managed in the prison environment and called an ambulance. We accept that when presenting symptoms of a stroke an ambulance needs to be called immediately.</p> <p>All healthcare staff attend ILS training with yearly updates and the training covers management of patients who appear critically unwell. Current compliance for ILS training is 96.15%.</p> <p>The Respect process will be implemented by January 2019 to ensure the wishes of each patient are clearly identified. Staff awareness sessions will be introduced to ensure all staff have a full understanding of their responsibilities in a medical emergency.</p>	<p>January 2019</p> <p>Head of Healthcare</p>
2	The Head of Healthcare at HMP Leeds should ensure that the NEWS tool is routinely used in clinical practice. This will ensure that there is a clear understanding of the patient's clinical state, risk of deterioration and prognosis,	Accepted	All clinical staff were reminded in June 2018 to routinely use the NEWS tool when assessing patients for physical health issues and were requested to provide their certificate of completion to the Primary Care Manager on completion by the end of July 2018.	<p>Complete</p> <p>Head of Healthcare</p>

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	while also standardising the assessment of patients.		All clinical staff have been asked to complete NEWS training via eLearning by 31 December 2018. Buzz sessions have been delivered about use of NEWS tool. The use of NEWS tool is audited monthly by the Primary Care Manager. As part of Care UK audit schedule, we conduct PROTECT audit and this includes use of NEWS tool.	
3	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that risk assessments show clear justification for the use of restraints	Accepted	Part 1 of the escort risk assessment has been revised in December 2018 to ask specific questions and these include the legal position surrounding 'Graham Judgement'. This ensures all staff and managers understand their responsibilities with regard to the legal position, that risk assessments consider-the balance between security, humanity and the risk to the public and that risk assessments show clear justification for the use of restraints. This enables the senior manager endorsing the risk assessment to be fully informed in order to make an effective decision around restraints. It is the Head of Security, Deputy Governor, Governing Governor or, in their absence, the Duty Governor who has final authority of escort risk assessments. A further awareness/training session to cover all elements of risk assessment and the use of physical restraints, as outlined above, will be delivered by the Head of Security to all appropriate Operational Governors and Custodial Managers.	Complete Head of Security  March 2019 Head of Security
4	The Prison Group Director for Yorkshire should assure himself that the Governor takes effective action to address the continuing inappropriate use of restraints for hospital escorts at HMP Leeds.	Accepted	The response outlined in recommendation 3 is accurate and appropriate. The Governing Governor will provide evidence to the Yorkshire Prison Group Director that the planned action of further awareness/training for all Operational Governors at HMP Leeds has been undertaken.	Complete Prison Group Director