

ACTION PLAN: Amy Redmond, resident at Ripon House Independent Approved Premises. Died of mixed drug toxicity on 29 March 2017.

No	Recommendation	Accepted / Not accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	West Yorkshire Local Delivery Unit (LDU) should ensure that all case managers enforce national standards so that residents' risks and needs are managed effectively. In particular, they should ensure that licences are appropriately reviewed and enforced in line with national standards and local approved premises' rules.	Accepted	<p>Offender Managers (OM) are aware of the importance of each case being managed and enforced in line with NPS policy that is located on EQuIP. It would appear from this case that there was good communication between the OM and the AP, when there was a breach of AP rules, and that any decision regarding enforcement was balanced with evidence of some engagement by AR and demonstrated some compliance.</p> <p>Work is currently being undertaken to develop threshold guidance for recalls and bed withdrawals for staff to use for recall decisions.</p> <p>AP warning letters are currently being reviewed and will be harmonised in line with new LDU warning letters to improve consistency in approach with service-users.</p>	31 March 2018	
2	The manager of Ripon House Approved Premises should ensure that residents suspected of substance misuse understand the risks of mixed drug toxicity.	Accepted	<p>As a result of this case, all staff in Ripon House have had further drug and alcohol training and we have invested in training our relief pool staff in First Aid.</p> <p>A national programme of work is currently being undertaken to review all aspects of substance misuse in APs, to develop an overarching set of guidance for AP staff, which will include mandatory training.</p>	31 March 2018	

Comments