

Action Plan - Craig John Baldock - HMP Lindholme - Self- Inflicted 25-02-2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure there are effective supply and demand reduction strategies to help eradicate the availability of new psychoactive substances, and that staff are vigilant to signs of its use and take appropriate action.	Accepted	The substance misuse strategy is being reviewed and will be published in August 2017. The strategy will include an approach that utilises drug supply reduction sanctions and deterrents, and provide details of appropriate support and interventions offered to prisoners. The strategy will be communicated via functional and team briefings and will be discussed at the security committee meeting and the substance misuse meeting.	Head of Reducing Reoffending August 2017
2	The Governor should ensure that all information indicating bullying and intimidation is fully coordinated and investigated and the impact on the risk of suicide and self-harm is taken into account for apparent victims.	Accepted	A safety team has now been established, comprising of eight prison officers, with responsibility for ensuring that all aspects of safety are managed appropriately on their dedicated residential units. They complete investigations and make recommendations into instances of violence. Where necessary they will place perpetrators on monitoring compacts and victims on support compacts. They are also responsible for engaging with prisoners who are a risk of suicide or self-harm.	Head of Safer Custody Complete
3	The Head of Healthcare should ensure there is an effective mental health referral system in place, all referrals are assessed for urgency, and prisoners are seen within prescribed timescale.	Accepted	<p>A new referral process is in the process of being implemented locally and is currently being ratified through local governance. The first part of the referral process will incorporate reception of patients identified with mental health issues and the aspect of referral to the mental health service.</p> <p>The second part of the referral system will manage how referrals mental health services are initiated by patients, including the introduction of communication leaflets on how to access services. Dedicated mental health application referral forms will be made available for all patients and discipline of staff to complete and submit. A process will be implemented to manage telephone referrals from prison staff who express a concern regarding a patient's mental health. A pathway will be put in place to manage emergency referrals for patients who</p>	Head of Healthcare October 2017

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			present in crisis and are acutely psychotic. All mental health referrals by the mental health team and assessments are triaged and allocated on a daily basis. A weekly review meeting will be held and will include all patients accepted onto case load after desk top triage has occurred, mental health assessments have been completed and allocated case manager system to ensure continuity of care	
4	The Governor should ensure that all staff understand the importance of entering a cell without delay when a prisoner's life is at risk, when it is safe to do so.	Accepted	A Notice To Staff (NTS) will be published reminding staff of the importance of entering a cell without delay when a prisoner's life is at risk. The NTS will also be discussed at Residential briefings.	Head of Safety & Equality September 2017
5	The Governor and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is inappropriate.	Accepted	In March 2016 National Guidelines on when resuscitation is appropriate was issued to all staff via the HMPPS intranet. A further notice to staff was published in August 2017, including a guidance document provided by the healthcare provider.	Head of Healthcare Complete