

Action Plan – Derek Watson. HMP Oakwood. NC. 25/11/2017.

| No | Recommendation | Accepted/Not Accepted | Response | Target date for completion and function responsible |
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| 1 | The Head of Healthcare should ensure that where a prisoner has complex health needs, there are regular, minuted multidisciplinary briefings involving all relevant healthcare staff. | Accepted | <p>Healthcare hold a Multi-Disciplinary complex case meeting (MPCCC) once a month where a team of staff from Healthcare, Social Workers, G4S, Mental Health and Substance Misuse, and Macmillan attend and discuss prisoners who fall under complex care pathway. This has been in place since 2012 and were set up to ensure there was a holistic approach to care and that information was cascaded to all relevant disciplines.</p> <p>Although it is acknowledged there was no consistent approach to when MPCCCs were held, these are now diarised for the last Monday of each month. This was introduced to ensure the concerns identified in this case were addressed. This meeting is also arranged where new referrals are discussed and if appropriate they are added to the register. The prisoner's Care Plans are agreed and are implemented following this meeting and prisoners remain on the register and are discussed monthly until it is agreed that they can be removed.</p> <p>All Care Plans are recorded on SystmOne and are personalised to each individual and minutes of the meetings are kept on the local T drive and all staff have access to these. The minutes are also cascaded to everyone who has an interest in the prisoner's care and health needs. If required prisoners are allocated a Key Worker who is responsible for ensuring Care Plans and health needs are reviewed utilising the template on the prisoners' medical record which is initiated from the MPCCC.</p> | Complete Head of Healthcare |
| 2 | The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that assessments fully take into account the health of a prisoner and are | Accepted | A comprehensive risk assessment process is in place for all prisoners required to attend outside hospital whilst in custody at HMP Oakwood. These arrangements form part of the Local Security Strategy. This strategy and guidance enables consideration to be given for individuals in terms of staffing, use of restraints, mode of transport etc. whilst | Complete Director & Head of Security |

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| | based on the actual risk the prisoner presents at the time. | | <p>taking into account the health of the prisoner. It also sets out clearly the requirement and responsibilities of senior staff who undertake risk assessments.</p> <p>The Director re-iterated the above process and considerations to staff involved in the risk assessment process in a meeting in May 2018, addressing the issues raised in this recommendation. Additionally, the Director will reinforce these mandatory actions periodically to ensure all staff are fully aware of the legal position and their obligations. Where there are any concerns or questions for the managers completing the risk assessments these will be addressed directly to The Director Deputy Director or Head of Security, who will make the final decision on the cuffing arrangements.</p> | |
| 3 | The Governor should ensure that a family liaison officer is appointed when a prisoner is assessed as seriously ill and that appropriate and timely arrangements are made for early contact with families. | Accepted | The Director has ensured that once a prisoner is assessed as seriously ill a family liaison officer (FLO) is appointed promptly ensuring that appropriate and timely arrangements are made for early contact with families. Since May 2018, the Head of Healthcare attends every morning meeting and in cases where the prisoner's illness becomes worse it will be raised daily so that action can be taken by the Head of Safer Custody to deploy a FLO. | Complete Head of Safer Custody |