

Action Plan – Paul John Cryne. HMP Dovegate. NC. 20/01/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should review the podiatry service at HMP Dovegate, including the ability to flag high-risk patients if appointments are cancelled.	Accepted	A review was carried out in May 2018, all appointments for Healthcare are “flagged” within priority, including sub-contractor sessions, such as the Podiatrist. Any cancelled appointments, or on occasions when patients are not brought over to healthcare, are rescheduled as urgent.	Complete Head of Healthcare Care UK
2	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments are proportionate, fully take into account a prisoner’s health, and are based on the actual risk a prisoner presents at the time.	Accepted	<p>Individual risk assessments are carried out into regard to the use of restraints by the security department and this is communicated in the escort packs for hospital appointments and bed watches.</p> <p>The process in place is that when there is an escort (planned or emergency) the initial risk assessment regarding the use of restraints is made by the Duty Director. The information that is used to make the risk assessment is taken from the Personal Escort Record. This information is provided by the security department and also by healthcare. If there is a requirement to review the levels of restraints during the escort, the escorting staff would contact the Duty Manager, whom would inform the security department that there is a requirement to review the levels of restraint. A manager grade would then visit the escort and make the relevant adjustments if required. This means that the prisoners’ health would be taken into account at the time.</p> <p>A notice to staff that sets out the above process was issued in May 2018. It was distributed to all staff and during staff briefings. The legal requirements are covered in the Local Security Strategy which is a local protocol, taken from the Nation Security Framework, Prison Service Instructions and Prison Service Orders.</p>	Complete Head of Healthcare Care UK & Head of Security