

John Stainburn - Action Plan – HMP/YOI Moorland Closed. NC. 08/04/2018.

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure all relevant staff receive training in care plan completion and that plans are reviewed at complex care meetings.	Accepted	All staff are booked onto a training course which includes: Care plans and documentation. The training is booked to take place in November 2018.	November 2018 Primary Care
2	The Head of Healthcare should ensure clinical staff are aware of the NICE guidance relevant to caring for patients experiencing chronic kidney disease, and referrals for specialist assessments are made where necessary.	Accepted	The Clinical Guidance was issued to staff in October 2018. A journal club event each month will also be held to discuss this issue and other long term conditions and their management from NICE. Utilising NICE guidance Chronic Kidney disease in adults; assessment and management will ensure that prisoners with chronic kidney disease are referred appropriately for specialist assessment.	Complete Primary Care
3	The Head of Healthcare should ensure systems are in place to assign correspondence, in a timely fashion, to the appropriate individuals and that they complete any required actions.	Accepted	New process were put in place in October 2018 to check all correspondence and escalate any actions with the doctor as required	Complete Primary Care
4	The Head of Healthcare should ensure all ECGs are reviewed by an appropriately qualified member of staff and the results clearly documented in the medical record.	Accepted	Designated Physical examination clinics are held by competent health professionals, including paramedic and HCA's who have completed ECG training. All reports are scanned on to patient's records within an appropriate time frame	Complete Primary care
5	The Head of Healthcare should put a process in place to ensure that vulnerable patients are alerted when crucial medication awaits collection.	Accepted	From October 2018, pharmacy technicians who work in areas where patient require further input and prompts to collect their medication are identified through face – to face observations from, prison information and patient clinical records. Their medication will be delivered to them should it be identified that they have not been collected. This also forms part of complex care case management and review of data audit information to ascertain whether vulnerable patients are not attending for medication	Complete Primary care
6	The Head of Healthcare should ensure appropriate staff are trained to use the NEWS (National Early Warning Score)	Accepted	A request has been made to all staff to complete NEWS training. Clinical staffs have been issued with SystmOne template guidance in October 2018, on which	Complete

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	assessment tool and it is part of routine clinical practice.		template underpins patient care. An audit of care records will also take place every six weeks as part of managerial supervision for compliance. A daily check also occurs of the prison incident briefing report to review the use of the NEWS screening tool at medical responses or if a patient presents unwell. Staff have also been trained to Immediate Life support, ILS. This is on an annual basis and due again in December 2018.	Primary care, Mental Health and Substance Misuse.
7	The Governor and Head of Healthcare should ensure all staff undertaking risk assessments for prisoners taken to hospital understand the legal position, and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>All Senior Managers and Custodial Managers authorising escorts, were reminded in October 2018 of the legal position on the use of restraints, and that assessments must fully take into account the health of the prisoner and are based on the actual risk the prisoner presents at the time.</p> <p>Further information including the Prisons and Probation Ombudsman’s learning lesson’s bulletin on the Graham Judgement will also be cascaded electronically to all relevant managers by the end of December 2018.</p>	Complete Head of Safer Prison