

Action Plan- George Gallagher. HMP Gartree. NC. 20/05/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and the Head of Healthcare should ensure that significant symptoms in prisoners, such as abnormal blood test results and unexplained weight loss are investigated, followed up on, and monitored to determine the underlying cause.	Accepted	Guidance on managing significant symptoms has been reviewed by the Head of Healthcare by in November 2017 to ensure that such symptoms are followed up and monitored to determine the underlying cause. Guidance was provided to healthcare staff on the findings of the review in January 2018, via briefings and written instructions. Staff are required to sign to confirm their understanding of this information.	Complete Head of Healthcare
2	The Governor should ensure that, in line with PSI 58/2010, the Prison and Probation Ombudsman is promptly provided with all requested documents following a death in custody.	Accepted	The appointment of a Band 7 Head of Safer Custody has created a dedicated single point of contact for the PPO and this will allow for a more coordinated and timely response to all requests for information. The Head of Safer Custody delivered a verbal briefing during November 2017 to all staff within the function and Family Liaison Officers, to ensure their understanding of the requirements for collating documentation following a death in custody. Staff will be required to sign to confirm their understanding.	Complete Head of Residence and Safety
3	The Governor should ensure that risk assessments for prisoners attending hospital appointments fully take into account individual circumstances and are based on the actual risk a prisoner presents at the time.	Accepted	The local risk assessment policy at HMP Gartree is in line with the standard risk assessment within the National Security Framework. A review of the local risk assessment policy was completed in December 2017, by the Heads of Security, Healthcare and Safety. The review ensured that the Security Manager is aware of the prisoner's circumstances attending hospital, so that the actual risk(s) present at the time are also considered in the overall risk assessment.	Complete Head of Security & Head of Healthcare

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			<p>The local risk assessment document guides staff to fully take into account the health of a prisoner and the risk presented at the time. The Head of Healthcare delivered a briefing in November 2017, to ensure all health care staff understand the level of information required when completing risk assessment forms. This will form part of the HCC staff induction process. Risk Assessments will be subject to internal management checks as well as external audits.</p> <p>Complex clinical cases with longer term implications will now be subject to case management planning between Senior Management Team.</p>	
4	The Executive Director for Long Term and High Security prisons should review pathways and provision of care for very ill and terminally ill prisoners.	Accepted	Under the partnership arrangements between NHSE and HMPPS, prison governors work with healthcare Commissioners and providers to ensure that the medical needs of terminally ill prisoners are assessed and that suitable accommodation is identified and provided. There are similar arrangements between prisons and local authorities for the provision of social care. The local escalation process should be used where there are difficulties in securing such accommodation in consultation with the HMPPS Health and Wellbeing team where appropriate. Detailed guidance on the escalation process will be prepared by HMPPS and will be disseminated to all prison governors to ensure that the process and timescales for securing appropriate accommodation for very ill and terminally ill prisoners are met.	June 2018 HMPPS