

**Action Plan – Mr Mohammed Omar (Omar Sharif) HMP Oakwood. NC. 24/03/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Director should ensure that staff are aware of the need to confirm that emergency radio calls have been received and actioned.	Accepted	Director's Order issued on the 4/04/2018 outlining the procedures staff must follow in a medical emergency to ensure that emergency radio calls are received and actioned, as set out in Prison Service Instruction (PSI) 03/2013. The notice was emailed to all staff and discussed at daily briefings.	completed
2	The Director should ensure that all staff are reminded of the procedures they must follow in a medical emergency, as set out in Prison Service Instruction (PSI) 03/2013, Medical Response Codes.	Accepted	Director's Order issued on the 4/04/2018 outlining the procedures staff must follow in a medical emergency, as set out in Prison Service Instruction (PSI) 03/2013, Medical Response Codes, and their responsibility in ensuring the code has been acknowledge by Control Room Staff.  Again, the notice was emailed to all staff and discussed at daily briefings.	completed