

Action Plan – Mr John Weatherill Self-Inflicted . HMP Lindholme . 18/06/18

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that roll checks are properly carried out and that staff responsible for doing so satisfy themselves as to prisoners' welfare.	Accepted	<p>In December 2018 Notice to Staff (NTS) 245.18 was issued to all staff via global e-mail and published on the local Intranet, reminding staff of their responsibilities during roll checks. This included the need for staff to obtain a response from every prisoner at the early morning roll check and morning unlock in order to satisfy themselves as to a prisoners' welfare.</p> <p>Staff will also be briefed daily by wing managers of this requirement.</p>	Head of Safety and Equalities Completed
2	The Governor should ensure that all staff understand that falsifying documents is a serious disciplinary matter.	Accepted	In December 2018 Notice to Staff (NTS) 11/17 – Anti Fraud and Corruption was issued to all staff. This NTS will be reissued and publicised annually. The NTS defines fraud and the disciplinary process to be followed should someone be suspected of falsifying documents.	Head of Safety and Equalities Completed
3	The Head of Healthcare should ensure that all prisoners are offered a secondary health screen in line with PSO 3050, and that staff record the outcome in the clinical records, including when a prisoner declines to attend.	Accepted	<p>On arrival at HMP Lindholme prisoners receive a first reception screening with Healthcare. They are then placed on the ledger for a second screen to take place within 7 days. This is recorded on the SystemOne template. If the prisoner does not attend, a further appointment is arranged. Any prisoners that do not attend for two consecutive planned appointments, are sent a letter advising of the importance of screening and to contact the Healthcare team to arrange a further appointment. All declines are recorded in the SystemOne record.</p> <p>A monthly report is submitted to both NHS England and Care UK to monitor compliance and evidence an action plan if there are concerns. A quarterly audit is also completed (PROTECT) to review compliance and the quality of the secondary screens. Concerns and non-compliance are discussed at team meetings and raised with individual team members if required.</p>	Head of Healthcare Completed

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4	The Head of Healthcare should ensure that healthcare staff appropriately identify, treat and monitor newly arrived prisoners with possible substance misuse problems, and that prisoners are assessed and prioritised based on the urgency of their needs.	Accepted	<p>The CUK-NHSE reception screening tool was implemented in September 2018.and staff are aware that they must liaise with Substance Misuse Services (SMS) immediately if concerns are raised during the reception screening process. The screening process also now includes the completion of a COWS (clinical opiate withdrawal scale) assessment and a CIWA-B (benzodiazepine withdrawal) assessment to further evidence and trigger the need for SMS intervention.</p> <p>The backlog of referrals which resulted in an increased wait time for all prisoners to be assessed has been addressed and all prisoners are now assessed within 5 days of the SMS receiving a referral. Where identified as an urgent case, the team prioritise the patient to ensure they assessed in a timeframe more appropriate to their needs.</p>	Head of Healthcare Completed
5	The Head of Healthcare should ensure that healthcare staff fully assess and appropriately prioritise prisoners with a history of complex mental health problems, and record their actions and the outcome.	Accepted	<p>A mental health representative now attends reception to order to identify and prioritise any prisoners with historical known mental health issues, as well as those requiring the mental health teams input.</p> <p>All referrals for triage are booked in and seen within a 48 hour window. The outcome is recorded and, follow up assessments scheduled if required. Additionally any prisoners coming through reception with a known history of mental health/enduring mental illness are placed on the assessment list and seen within 5 days and automatically added to the secondary care list.</p> <p>Consideration is also being given to a telephone handover between transferring establishments for any patients with complex mental health problems.</p>	Head of Healthcare Completed

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			Additionally a joint meeting between the SMS and mental health teams is also conducted weekly to discuss complex individuals who come into contact with both services.	