

Action Plan – Mr Albert Evans at HMP Altcourse – Natural Cause on 30/12/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that nurses caring for patients with skin conditions have the necessary skills to deliver high quality care.	Accepted	Contact has been made with the General Manager at the local Hospital and discussions had regarding the dermatology nurses attending the establishment and providing awareness training on skin conditions to enhance quality care. We still await confirmed dates for this training we have requested with our local hospital colleagues, the proposed date for completion of the training is August 2019.	August 2019 Head of Healthcare
2	The Head of Healthcare should ensure that all wounds are properly assessed and appropriate care plans are put in place.	Accepted	Wound Care Training and Care Plan Training was delivered to all healthcare staff in April 2019 and Care Plan training is now part of the new induction for new starters. Guidance from PHE on wound care management has also been discussed with HC staff and copies made accessible to all.	Complete Head of Healthcare
3	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	The Security Team have attended healthcare several times and assisted the Head of Healthcare in advising healthcare staff of the importance of such documentation and the need to highlight risks with regard to restraint during hospital escorts. This information and guidance is also now given to all new starters as part of their induction. A review of the risk assessment has taken place in April 2019 and now allows prompts for healthcare staff to follow and the questions are clear regarding what is expected in relation to the responses. Information and guidance regarding risk assessments of prisoners attending outside hospital appointments sent to Operational Managers in June 2019, with a focus on current risks and the health and mobility of the prisoner at the point of the escort.	Complete Director & Head of Healthcare
4	The Director should revise the prison's escort risk assessment	Accepted	The escort risk assessment paperwork has been amended in April 2019 to include information from healthcare regarding the prisoner's current health	Complete

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	<p>form to ensure that it requires:</p> <ul style="list-style-type: none"> • healthcare staff to say whether the prisoner's current state of health has an impact on his mobility; and • prison staff to show that they have taken this information into account in assessing the prisoner's current level of risk. 		<p>and mobility.</p> <p>Duty Directors and Operational Managers have been briefed in June 2019 to ensure that this paperwork has been completed prior to assessing the current level of risk, and to document this within the risk assessment as a determining factor when agreeing cuffing arrangements to be in place.</p>	<p>Director & Head of Security</p>