

Action Plan – Mr Clifford Mussard at HMP Parc – Natural Cause on 01/01/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all prisoners with long-term conditions have clear, personalised care plans, with stated aims, planned interventions and regular monitoring. Care plans should be created when a condition first becomes apparent or on admission to prison if present then.	Accepted	<p>Prisoners arriving at Parc are assessed by a nurse upon admission. Those identified as having long term conditions will be referred to the appropriate long term condition clinic and this will be recorded in the medical records. At the first appointment a personalised care plan will be created.</p> <p>Those prisoners diagnosed with long term conditions whilst in prison will be referred to the appropriate long term condition clinic. At the first appointment a personalised care plan will be created.</p> <p>All nursing staff will have training as part of their induction on writing personalised care plans with stated aims, planned interventions and regular reviews from August 2019.</p> <p>A weekly audit will be carried out by the Clinical Data Performance Manager.</p> <p>All Nursing staff have been written to in March 2019 reminding them of the importance of ensuring personalised care plans are created when a long term condition becomes apparent.</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that there is a policy and process in place to make sure that all blood tests are actioned by clinical staff in a timely manner.	Accepted	A policy will be created in August 2019 outlining the process for requesting blood tests/ensuring tests are carried out within acceptable timeframes and receiving the results. This will be discussed in the weekly team meeting and sent to all clinical staff involved in venepuncture.	<p>August 2019</p> <p>Head of Healthcare</p>
3	The Head of Healthcare should ensure that clinical staff consistently use assessment tools, in particular the National Early Warning Score (NEWS) to ensure	Accepted	<p>All staff will receive training in August 2019 on using and recording the National Early Warning Score during induction.</p> <p>All clinical staff will be written to reminding them of the requirement of using the National Early Warning Score when assessing unwell patients.</p>	<p>August 2019</p> <p>Head of Healthcare</p>

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No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
	the appropriate and timely escalation of unwell patients.			
4	The Head of Healthcare should ensure that when an ambulance is called for an unwell prisoner, the prisoner has regular physical monitoring until the paramedics arrive.	Accepted	All nursing staff will be written to in August 2019 to remind them that they must remain with a patient and carry out regular physical monitoring when waiting for an ambulance to arrive. Compliance will be monitored by the Lead Nurse in charge of the shift.	August 2019 Head of Healthcare