

**Action Plan – Mr Harold Uzomechina at HMP Wormwood Scrubs – Other Non - Natural Cause on 24/04/2016**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should put in place auditable processes to ensure that healthcare staff review the previous medical records of prisoners undergoing combined alcohol detoxification and methadone stabilisation; and routinely use objective scoring tools to assess such prisoners.	Accepted	<p>Medical records of prisoners transferring in from other establishments are available straight away on SystemOne. Other patients' records need to be obtained from the GP, this should be completed in 72hrs.</p> <p>Care UK have national templates on SystemOne that staff use to measure alcohol withdrawal (the Clinical Institute Withdrawal Assessment, CIWA) and opiate withdrawal (the Clinical Opiate Withdrawal Scale, COWS).</p> <p>These tools are used on a patient on admission and between 1 to 5 days. Clinical observations are taken before being administered their medication.</p> <p>Documentation audits are undertaken on a quarterly basis. Healthcare also undertake multi-disciplinary reviews of all self-inflicted deaths and any concerns highlighted may trigger further audit. If staff members fail to adhere to policy in a way that could potentially place a patient at risk (such as not using the tools available), this will be addressed.</p>	Head of Healthcare Complete
2	The Governor and Head of Healthcare should ensure that all staff working with prisoners on the substance misuse stabilisation unit are made aware of the common symptoms of drug-induced unconsciousness and drug intoxication and know how to respond.	Accepted	Healthcare managers will provide written guidance on common symptoms of drug-induced illness to the Safety team. This will then be disseminated to permanent staff and managers on the unit and displayed in offices and observation books for anyone cross-deployed or new to the unit.	Head of Healthcare Deputy Governor May 2019

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3	<p>The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including:</p> <ul style="list-style-type: none"> <li>• using the appropriate emergency code to effectively communicate the nature of a medical emergency and enable staff to take the relevant equipment to an emergency; and</li> <li>• ensuring there is no unnecessary delay in escorting ambulances and paramedics.</li> </ul>	Accepted	<p>Notices to staff have been issued regularly since this death, advising staff of the appropriate use of codes. This formed part of a concerted effort in 2018 to improve awareness in all areas and with particular attention being paid to high risk units, such as the Conibeere Unit and First Night Centre where posters have been displayed and mouse mats placed in offices.</p> <p>The monthly Safety meeting includes specific analysis of all codes used in the previous month so any misuse can be checked and challenged. Any staff who have used an inappropriate code or who have been identified as not having used a code when they should have done, will be subject to a challenge meeting, which will factor into their annual performance review.</p> <p>All escorting and gate staff will be reminded by a notice to staff that emergency medical care must be prioritised.</p>	Head of Safety May 2019
4	<p>The Head of Healthcare should ensure that all healthcare staff are aware of the signs of rigor mortis; fully understand the circumstances in which resuscitation is inappropriate; and are confident about applying the European Resuscitation Council Guidelines on resuscitation appropriately.</p>	Accepted	<p>All healthcare staff are given training in Immediate Life Support, which covers this issue and aims to improve staff confidence in understanding when it is not appropriate to resuscitate. This is refreshed annually, and all staff are currently in date with the next session scheduled for May 2019.</p>	Head of Healthcare Complete