

### Action Plan

## Responding to Recommendations in the Prison and Probation Ombudsman Investigation Report into the Death of Bai Bai Kabia on 6 December 2016 following release from Morton Hall Immigration Removal Centre.

Recommendation	Person to complete & Timescale	Action to be taken	Action status
The Centre Manager should ensure that all staff are made aware of and understand their responsibilities during medical emergencies. Staff should use an emergency code immediately there are serious concerns about the health of a resident to alert Control Room staff to call an ambulance automatically.	HMPPS - Head of Res & Safety	The Centre Manager's Order reminding staff of their responsibilities during medical emergencies has been reissued.	Complete
The Centre Manager should ensure that the Centre Instruction is amended to clarify situations relating to emergency access, or develop local protocols to cover all situations regarding emergency response.	HMPPS - Head of Res & Safety	The Centre Manager's Order has been amended to include 'Gate staff will follow local instructions to facilitate the swift entry and exit of emergency vehicles – <b>this also includes any emergency responders who arrive on foot</b> '.  This is already included in the Memorandum Of Understanding with the Ambulance Service	Complete
The Centre Manager should ensure that a debrief is held promptly after the death of a resident and that all of the staff involved are offered effective support.	HMPPS - Centre Manager	A hot-debrief routinely takes place following the death of a resident. In this particular instance, the resident in question had been released from detention prior to his death, therefore a hot-debrief did not take place. Hot debriefs will, in future, take place after the death of a detainee who has been released, if the death occurs within a reasonable timeframe post release. All staff and residents were still informed of the death and offered appropriate support as is always the case.	Complete