

Action Plan – Paul Anderson. HMP Dovegate. NC. 04/03/2018.

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners are aware how to seek medical assistance, regardless of the day or time of day.	Accepted	<p>During the first night healthcare reception screening process, all prisoners are informed face to face on how healthcare services can be accessed and what services are provided. All new receptions are informed of how to seek medical assistance in their cell as part of the prison induction. A healthcare induction leaflet is also given to all prisoners detailing ways healthcare can be accessed. Prison health champions located on every wing provide general health and wellbeing information to prisoners who in turn report any concerns to healthcare. Prisoners that require medical attention during the night are able to do so by measures put in place by the prison, i.e. cell bell, emergency alarm.</p> <p>Prison health champions undergo full training and regular supervision to ensure that they are aware of what information should be made available to all new receptions and ongoing. Further, the healthcare induction leaflet is reviewed annually to ensure that content is accurate and up to date.</p> <p>The above processes are documented in local operating procedures (LOPs) and new staff are made aware during their induction of the reception area and of the requirements to ensure all prisoners are fully informed about services available and how to access them.</p> <p>The 72 hour review post Death in Custody report was discussed with all Managers at a Quality Assurance Meeting in April 2018.</p> <p>All PPO, clinical review and RCA recommendations form part of a DIC action plan, which is reviewed at every monthly Quality Assurance and Improvement Meeting, to ensure that all new recommendations are actioned and disseminated appropriately.</p>	<p>Complete</p> <p>Head of Healthcare</p>