

**Action Plan – Mr Imran Mahmood at HMP Dovegate on 16/07/2018**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Chief Executive of HMPPS should provide the Ombudsman with a revised date for issuing detailed national guidance on measures to reduce the supply and demand of drugs in prisons, and an assurance that this new date will be met.	Accepted	<p>Tackling the misuse of drugs in prisons is a key priority for HMPPS to ensure that prisons are safe, secure and reduce reoffending. We have formed a Drugs Taskforce, working with law enforcement and health partners across government to restrict supply, reduce demand and build recovery. The Taskforce is in the final stages of drafting and publication of the Prison Drugs Strategy and Guidance. We hope to publish the Strategy shortly, which will provide overarching direction for HMPPS and key partners, while the Guidance will provide practical advice and examples of good practice and will be embedded across the prison estate.</p> <p>We shared the draft documents with the PPO and other stakeholders for feedback in November 2018 and would be very happy to discuss them further</p>	Chief Executive of HMPPS Shortly
2	The Governor and Service Manager for DART at HMP Birmingham should ensure that when a prisoner transfers, their substance misuse service records are sent to the receiving prison immediately.	Accepted	<p>In February 2019, the service manager of Drug and Alcohol Recovery Team (DART) reviewed the process for sending substance misuse service records when a prisoner is transferred. Since February 2019, these records are sent to the receiving prison as soon as DART are aware of the transfer. The DART team also record the date the records have been posted and a slip is attached to the records asking the receiving prison to phone or email to confirm these have been received.</p> <p>The DART team will conduct an audit in March 2019 of sample records to check they have been sent in a timely manner.</p>	Governor DART Service Manager March 2019
3	The Director should ensure that all prison staff understand their responsibilities during medical emergencies. Staff should use an emergency	Accepted	All staff were reminded through a Director's Notice in July 2018 of their responsibilities during medical emergencies, that they must use an emergency code immediately when there are serious concerns about the health of a prisoner, so that there is no delay in alerting medical staff in calling an ambulance.	Director March 2019

**Action Plan – Mr Imran Mahmood at HMP Dovegate on 16/07/2018**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
	code immediately when there are serious concerns about the health of a prisoner, so that there is no delay in calling an ambulance and alerting medical staff. There should be no unnecessary delays in paramedics reaching the prisoner.		All security staff at the gate will be reminded in March 2019 of their responsibilities, in being alert and ready to respond to emergency vehicles coming into the establishment, and to ensure that the gates are opened quickly for them and for any paramedics arriving, so they can be escorted quickly to the prisoner.	