

Action Plan – Mr Shaun Bennett at HMP Northumberland – on 09/03/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff are aware of the National Early Warning Score (NEWS) guidance, and that it is used consistently to help assess and monitor prisoners with acute symptoms.	Accepted	<p>The Clinical Lead at HMP Northumberland, will ensure that at least 90% of clinical staff have carried out e-learning on NEWS by September 2019. The training ensures staff have the knowledge of applying NEWS in the primary care setting. Face to face training was delivered to staff in December 2018, with an associated policy to follow.</p> <p>To ensure that staff are compliant with NEWS, the Clinical Governance Facilitator will carry out a quarterly audit, which will cover completion, escalation, and follow up of patients. The first audit was completed in June 2019 and showed good results. This will continue to be audited on a quarterly basis.</p>	<p>September 2019</p> <p>Clinical Governance Manager</p>