

Action Plan – Mr Harry Raymond Bushell at HMP Norwich – Natural Causes on 31/03/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare at HMP Norwich should ensure that clinical staff:</p> <ul style="list-style-type: none"> • are aware of the relevant guidance on identifying and caring for adults who are malnourished or at risk of malnutrition; • use the MUST five-step screening tool when appropriate; and • make a referral to specialist services when expert advice would be beneficial. 	Accepted	<p>The MUST five step screening tool has been implemented following Mr Bushell's death and remains in place.</p> <p>The screening tool follows a flow chart which would identify those who are at risk of malnutrition or are malnourished and subsequently any appropriate referrals are then made from assessments.</p> <p>The five step process is also used to make decisions about the care of the individual as per the MUST tool. MUST steps will be printed and displayed in all clinical areas around the establishment for staff awareness and guidance.</p> <p>Learning outcomes of this incident will also be shared in Clinical Governance and staff meetings.</p>	<p>Complete Head of Healthcare</p> <p>August 2019 Head of Healthcare</p> <p>September 2019 Head of Healthcare</p>