

PPO Action Plan: death of Nicholas Landou at HMP Wormwood Scrubs on 29/04/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidelines, including:</p> <ul style="list-style-type: none"> • Ensuring consistent case management; • Holding case reviews as scheduled; • Completing care maps in every case which set realistic goals aimed at reducing prisoners' risks that are reviewed and updated at each ACCT review; • Setting appropriate levels of observations directly related to risk, which take place at irregular and unpredictable intervals; • Consulting healthcare staff in decision-making about the location of prisoners. 	Accepted	<p>Consistent case management will be facilitated by ensuring that there is a dedicated Senior Officer in the Conibeere Unit (the detoxification unit), shared with the healthcare department. In addition, complex case reviews will be chaired by the healthcare Custodial Manager and scheduled according to their availability. A detailed handover will be provided to any person chairing the reviews in their absence.</p> <p>Healthcare managers, the healthcare Custodial Manager and the Senior Officer ensure that the case reviews take place regularly and as scheduled.</p> <p>Guidance on the completion of ACCT Caremaps was shared with all staff of Senior Officer grade and above following Mr Landou's death. In addition, management checks on ACCT documents will focus on reviewing the quality of ACCT Caremaps, and confirming that the planned actions are aimed at reducing the prisoner's risk.</p> <p>The Governor's Order which concerned the need for staff to ensure that observations and conversations are completed at irregular intervals, will be re-issued to all staff and staff will be reminded of this requirement at team briefings. Those conducting ACCT reviews will be reminded that appropriate levels of observations and conversations must be set based on the individual's risk at the time.</p> <p>Staff will be reminded of the need to consult healthcare staff when moving a prisoner in the healthcare unit.</p>	<p>31 January 2017</p> <p>Healthcare/Safer Custody Governors</p>

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2	The Governor and Head of Healthcare should ensure that staff who find a prisoner hanging cut the ligature, check for signs of life as soon as possible and start resuscitation, if appropriate.	Accepted	<p>All healthcare staff must have a life support certificate. This is checked during the induction period for new staff, and if a life support certificate is not available, training is arranged as a priority. A cell key and a fish knife are now available to the nurse in charge overnight.</p> <p>The recently published national guidance to support the decision making on resuscitation has been issued to Healthcare Managers. This will be included in the Healthcare Induction Pack.</p>	<p>Healthcare Manager January 2017</p> <p>Healthcare Manager Ongoing</p>
3	The Governor should ensure that all prison staff are made aware of and understand the need to use the appropriate code to communicate a medical emergency, in line with national and local instructions.	Accepted	The Governor's Order on emergency response codes will be re-issued to all staff, and a copy will be emailed to all Custodial Managers for sharing with their Senior Officers at the morning team briefing. New healthcare staff will receive guidance on the emergency response codes during their Induction process.	<p>Healthcare Manager/Safer Custody Governor</p> <p>31 January 2017</p>