

Action Plan – Terence Peter Storey. Self-Inflicted, Liverpool.

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines, including in particular that:</p> <ul style="list-style-type: none"> • Staff consider all known risk factors when determining the level of risk of self-harm. • Staff hold a case review when significant new information about risk becomes known. When, exceptionally, staff decide not to hold a case review after receiving new information about risk, they should clearly record the reasons why. • ACCT observations are at irregular and unpredictable intervals. 	Accepted	<p>The national Suicide and Self-Harm (SASH) training is now being delivered locally to staff on a monthly basis, through scheduled academy days with the aim of all staff at HMP Liverpool being trained by the end of 2018. The training is made up of six components focusing on areas of specific need. The training includes a section on the consideration of known risk factors.</p> <p>During March 2018 ACCT case management training was provided to all relevant grades (Supervising Officer and above). The requirement to hold a multi-disciplinary case review in the event of new information relating to risk or any event which includes self-harm or threat to self-harm was reinforced as part of this training.</p> <p>The need for ACCT observations to be undertaken at irregular and unpredictable intervals was also covered as part of the training. Quality assurance checks are carried out on a daily basis by the wing supervising officer to ensure guidance is being followed.</p>	Head of Safer Custody Completed
2	<p>The Head of Healthcare should ensure that all staff understand the importance of entering a cell without delay in an emergency in order to help preserve the life of a prisoner.</p>	Accepted	<p>A Notice to Staff was issued in May 2018, reminding all staff including healthcare, of their responsibilities under PSI24/2011. This included information about the importance of entering a cell without delay in the event of a medical emergency, subject to a dynamic risk assessment.</p>	Head of Healthcare Completed

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3	The Governor and Head of Healthcare should ensure that all prison and healthcare staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies as outlined in the local Medical Emergency Response Code Protocol so that staff efficiently communicate the nature of a medical emergency, and there is no delay in calling, directing or discharging ambulances	Accepted	<p>Governor's Notice to Staff, GNTS65-2016 was reissued in October 2017 and again in January 2018, reminding all staff of the importance of responding to a medical emergency in line with PSI 03/2013. This reiterated the need for staff to communicate the nature of a medical emergency using the correct codes and that an ambulance should be called without delay. This notice to staff will be re-issued every 3 months.</p> <p>The emergency response protocol is also delivered as part of the SASH training, and ERIC (emergency response in custody) training, devised by NHS England, will be rolled out to all staff. The figures for those staff trained in ERIC will be monitored by the group safety team.</p>	Completed Head of Safer Custody
4	The Prison Group Director, North West, should assure himself that realistic action is now taken to address these and previous recommendations.	Accepted	<p>The Prison Group Director has a group safety team in place to provide assurance that progress is being made against the recommendations made. A live action plan is in place, which combines all recommendations made regarding safety from reports including HMIP and PPO actions. This plan is maintained by the Head of Function, and progress is checked by the group safety team during their assurance and support visits.</p> <p>The group safety team also liaise with the NHS lead to monitor the status of the health-related actions.</p>	Completed Regional Safer Custody Team