

Action Plan

Responding to Recommendations in the Prison and Probation Ombudsman Investigation Report into the Death of Mr Carlington Spencer a detainee at Morton Hall Immigration Removal Centre on 3 October 2017.

Recommendation	Person to complete & Timescale	Action to be taken	Action status
<p>The Head of Healthcare should ensure that detainees with risk factors for cardiovascular disease are offered routine monitoring.</p>	<p>Head of Healthcare August 5th 2018</p>	<p>All residents with long term conditions are placed on the appropriate waiting list via systm1 during the reception process. This is a mandatory field if risk factors are highlighted during the reception process. This usually consists of an Annual review unless the condition is particularly unstable. Waiting lists are monitored by Clinical Matrons and average waiting times are reported at both the Senior Management Team meeting and Contract Review Meeting with commissioners.</p>	<p>Completed and ongoing.</p>
<p>The Head of Healthcare should ensure that healthcare staff record a patient's blood pressure in routine clinical observations.</p>	<p>Head of Healthcare August 5th 2018</p>	<p>The clinical review will be shared and discussed at the local team meeting and also be raised at the directorate Learning the Lessons. Emails have been sent to all staff reminding them of the importance to document a full set of observations, also if observations cannot be obtained documenting the reason why. NEWS (National Early Warning Score) is part of systm 1 template and all staff has been instructed to use it in situations where a resident's condition is a cause for concern It is also documented on all Incident reports submitted in relation to medical emergency or coded calls.</p>	<p>Completed and ongoing</p>
<p>The Centre Manager and Head of Healthcare should ensure that all staff are reminded of the procedures that should be followed in a medical emergency, as set out in DSO 09/2014.</p>	<p>Centre Manager / Head of Healthcare August 5th 2018</p>	<p>The Centre Manager's Order reminding staff of their responsibilities was re-issued on 17 August 2017, 15th October 2017, 29 March 2018. The Centre Manager's Order was published on the intranet, a reminder of all Centre Manager's Orders published each week and how</p>	<p>Completed & Ongoing</p>

		<p>to access them is routinely included in the Centre's Weekly Bulletin and a hard copy is sent to every area across the Centre.</p> <p>All healthcare staff reminded of the correct procedure during a medical emergency via e-mail from the Head of Healthcare, at team meetings and conversations with individuals.</p>	
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