

Action Plan – Dwayne Stoneman. HMP Exeter. Self-Inflicted. 22/11/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines including in particular that they:</p> <ul style="list-style-type: none"> • Ensure ACCT reviews are multidisciplinary and that mental health staff attend or contribute. • Assess the level of risk based on all available information and known risk factors and not on a prisoner's presentation, and record the reasons for the decision. • Ensure that a care map is drawn up and that the ACCT is not closed until the care map actions have been completed. • Assess prisoners on their return from court if there has been a change in custodial status. 	Accepted	<p>Duty nurses from substance misuse, mental health and primary care meet daily (once on the weekend) to ensure an appropriate contribution (by report or attendance) is provided at all ACCT reviews. If a mental health representative is unable to attend the first review, this meeting ensures attendance by healthcare takes place.</p> <p>The Safer Custody Team undertake monthly audits of ACCT documents to monitor, ensure and improve multidisciplinary attendance at reviews.</p> <p>Case managers now attend the national case manager training, which covers defensible decision making when assessing risk. By September all case managers will also have completed the national Suicide and Self Harm (SASH) training which further underpins the need to use all available information to assess the prisoner's level of risk based on risk factors.</p> <p>ACCT case managers have monthly one to one supervision with the Safer Custody Custodial Manager (CM) where they are provided with support in managing those on ACCTs and the opportunity for reflection and development whilst sharing best practice. These ensure that staff are confident in their decision making with regards to care maps.</p> <p>Prisoners returning from court or video link are seen by healthcare and reassessed if there has been a change to their custodial status. This information is recorded on a newly developed template to enable clear identification within the record. The Reception Custodial Manager (CM) and video link CM met with the Deputy Head of Healthcare at which the importance of flagging cases to Healthcare so that prisoners are seen was</p>	<p>Head of Residence & Safety / Head of Healthcare</p> <p>August 2018</p>

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			highlighted. Healthcare are working alongside OMU to develop an assurance process for this.	