

**Action Plan – Ms Christine Diskin. HMP &YOI Styal. NC. 25/12/2017**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Governor should ensure that appropriate arrangements are in place to make sure that prisoners are able to attend hospital appointments;	Accepted	<p>A new process has been set up where the prisoner is notified of her appointment following a risk assessment the day before the appointment. This was put in place in September 2018.</p> <p>A list of all scheduled external medical appointments is issued by the Spectrum admin team to the Detail office a week in advance of the hospital appointment.</p> <p>Escorting staff are aware of their responsibility to ensure that all prisoners attend their hospital appointments and contact the Orderly officer if there are any delays in doing this.</p>	<p>Complete</p> <p>Head of Corporate Services &amp;</p> <p>Head of Operations</p>
2	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints, and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time	Accepted	Healthcare staff completing hospital risk assessments will provide more details of the cuffing arrangements required for the escort taking into account the health and mobility of the prisoner, allowing the Governor to assess the security risk more accurately. This requirement was discussed at the healthcare operational meeting and was cascaded to all nurses in September 2018. Duty governors have also been made aware and will feedback compliance to the deputy governor to provide assurance.	<p>Complete</p> <p>Head of Healthcare &amp;</p> <p>Head of Security</p>