

Action Plan – Stephen Harper . HMP Frankland . Self- Inflicted . 26/03/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should ensure that all staff are aware of their responsibilities to keep prisoners safe and begin ACCT procedures when they receive information or observe behaviour that may indicate a risk of suicide or self-harm.	Accepted	<p>Suicide and Self- Harm training (SASH) is being delivered to all staff through an on-going programme of monthly training sessions. The SASH training includes information about the identification of risks and triggers for suicide and self-harm and guidance on when to open an ACCT. Staff are also reminded that decisions not to open an ACCT must be clearly recorded and the reasons for not doing so included. This training is also provided as part of the induction process for all new directly and non-directly employed members of staff.</p> <p>A Notice to Staff will also be issued in December 2018 reminding staff of their responsibilities to keep prisoners safe and begin ACCT procedures when they receive information or observe behaviour that may indicate a risk of suicide or self-harm. This will also refer staff to the relevant chapters of PSI 64/2011.</p>	Head of Safer Custody & Equalities December 2018
2	The Governor should ensure that there are sufficient first aid trained staff on duty at all times and that staff administer basic life support as needed until healthcare staff arrive.	Accepted.	<p>The actions expected of a 'first on scene' member of staff who is not a trained first aider are outlined in the First Aid Needs Assessment.</p> <p>The Governor will ensure that the First Aid Needs Assessment is reviewed, to include that staff should check for a pulse and determine whether the prisoner is breathing. This will be achieved through issuing each member of staff with guidance on the relevant national NHS procedures.</p> <p>These new guidelines will be incorporated into the Emergency Response in Custody (ERIC) 'Code Red/Blue' procedure.</p>	Head of Safer Custody & Equalities December 2018

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			<p>The first aid provision at Frankland is detailed within the First Aid Needs Assessment in line with the requirements of PSI 2015-29, which ensures that there are sufficient First Aid trained staff available at all times.</p> <p>All new Prison Officers now undertake Emergency First Aid Training during their entry level training, which includes Basic Life Support (CPR).</p>	
3	<p>The Governor should ensure that staff manage prisoners identified as at risk of suicide or self-harm in line with national guidelines, including:</p> <ul style="list-style-type: none"> • Holding multi-disciplinary case reviews attended by all relevant people involved in a prisoner's care. A member of healthcare staff should attend all first case reviews. • Setting effective ACCT caremap objectives which are specific and meaningful, aimed at reducing a prisoner's risk and which identify who is responsible for them. <p>Progress should be considered at each review and the caremaps</p>	Accepted.	<p>In order to support learning and improve how prisoners identified as at risk of suicide or self-harm are managed, the following Notices to Staff and Guidance Documents, including examples of good practice, were issued in April 2018:</p> <p>NTS 38/2018: ACCT Case Reviews NTS 39/2018: ACCT Case Entries/ Assessments ACCT Defensible Decision Making. CAREMAP Case Manager Examples. Multi-Disciplinary Team Working and Care planning for prisoners on an ACCT.</p> <p>The notices stipulate the aim of the prison to have a nominated Case Manager(s) from the prisoners wing/ unit to chair all case reviews, in order to ensure that they are carried out by staff who have a good knowledge of the prisoners progress and are aware of any additional needs that may be required. Staff were reminded that case reviews should be multi-disciplinary and of the benefits of this approach. A</p>	Head of Safer Custody & Equalities Completed

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	<p>updated if additional needs are identified.</p> <ul style="list-style-type: none"> • Ensuring that all caremap actions have been completed before ACCT monitoring is stopped 		<p>member of healthcare staff must attend all first case reviews and where possible there should also be continuity in the attendance of staff from other relevant departments/services.</p> <p>The guidance sets out clearly the purpose of the caremap in addressing the issues raised within the ACCT assessment, to ensure that case managers tailor reviews to meet the individual needs of each prisoner, that they are aimed at reducing risk and that actions must also be time bound and include the name of the person responsible for updating progress.</p> <p>Staff were also reminded that the decision to close an ACCT should be multi-disciplinary, to ensure that all actions have been completed and the risk has been sufficiently reduced before monitoring has been stopped.</p> <p>The NTS and Guidance Documents were re-issued in October 2018.</p> <p>ACCT quality assurance checks are also completed on a weekly basis by a Band 5 or above. A copy is then sent to the Safer Custody department who identify any non-compliance and follow up with the appropriate manager.</p>	