

Action Plan – Mr Eric Eastman at HMP Liverpool – Natural Cause on 16/03/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff complete secondary health screens within seven days of a prisoner's initial health screen to ensure that prisoners receive appropriate treatment and support, in line with National Institute for Clinical Excellence (NICE) guidance.	Accepted	<p>All men received into HMP Liverpool receive a secondary screening within 7 days or sooner; there are however occasional breaches where this does not happen because of external factors.</p> <p>In a meeting held in early September 2019, the Head of Healthcare, the Mental Health Service Manager and team leads reviewed this process to address breaches. It was agreed that any breaches were picked up on the weekend via System1 ledger, where any missed secondary screenings over 7 days would be highlighted in red. Additionally, all men at reception are asked about the Adverse Childhood Experiences and bereavement question - those that respond affirmative, are prioritised for second screen and seen as a matter of priority.</p> <p>Checks are in place to ensure compliance through System1 records and the Health and Justice Indicators of Performance information. Quality submission supports this.</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Governor and Head of Healthcare should continue to ensure that all staff undertaking and reviewing risk assessments for prisoners taken to and admitted to hospital understand the legal position, that assessments fully take in to account a prisoner's health and are based on the actual risk he presents at the time.	Accepted	<p>The medical section of the risk assessment is completed by healthcare prior to escort. This highlights any concerns relating to the use of restraints including any medical issues that effect a prisoner's mobility. Security will then complete the form considering risk and level of staffing to manage the escort. This is then countersigned by a governor grade. Should changes occur in prisoner's health or level of risk, application of restraints can be reviewed at any time during the escort by contacting the duty governor.</p> <p>An email was issued in May 2018 by HMP Liverpool's Head of Safer Living to all appropriate operational staff, including healthcare, to ensure that all staff</p>	<p>Complete</p> <p>Head of Safer Living</p>

Action Plan – Mr Eric Eastman at HMP Liverpool – Natural Cause on 16/03/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
			<p>involved in the risk assessment completion and checks understand the legal position. A further email has been sent to all the appropriate staff by Head of Safer Living in January 2019 to remind them of their responsibilities to ensure that consideration is given to all escort restraints to ensure that the dignity of the prisoner is maintained and the need to use restraints for security purposes is balanced with decency and the health of the individual.</p> <p>This was further endorsed by Safer Custody Manager at a morning meeting on 19 July 2019 with Governor grades, healthcare managers and custodial managers This was also recorded on Liverpool’s intranet home page.</p> <p>This was again reported to a similar meeting by Custodial Manager on 13 August 2019. Again this meeting was attended by Governors, Healthcare managers and Custodial managers.</p> <p>In addition to the above, the Head of Safer Living, created a folder on 15 March 2019 which contains a list of Family Liaison Officers and all men on end of life/palliative care. All Custodial Managers and Governor grades have access to this file and this was communicated through email to appropriate grades and discussed at the following morning meeting. The creation of this folder was in direct response to information being received that restraints had been inappropriately used and to prevent this from occurring again.</p>	
3	The Prison Group Director for Greater Manchester, Merseyside and Cheshire should write personally to the Ombudsman after the Group Safety	Accepted	The Group Safety Team’s next quarterly report is due to be presented to the Prison Group Director (PGD) at the end of September. The PGD will provide an update to the Ombudsman in October of the progress being made against this	October 2019 Prison Group Director

Action Plan – Mr Eric Eastman at HMP Liverpool – Natural Cause on 16/03/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
	Team's next quarterly report in September 2019, to set out what progress has been made since Mr Eastman's death and what further action is being taken to ensure that restraints are not used inappropriately.		recommendation.	