

Action Plan- HMP Berwyn – Luke Jones – 31/03/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that ACCT checks are carried out at the agreed frequency and that they are at unpredictable times.	Accepted	<p>A new ACCT quality assurance process will be introduced in November 2018 which will check that ACCT observations are undertaken in line with those detailed on the front cover of the ACCT document and at irregular intervals. Compliance will be documented on a new quality assurance form by community managers, who will provide one-to-one feedback to all ACCT case managers on how to improve the recording of ACCT observations. The safer custody department will also monitor the process and highlight any on-going issues of concern.</p> <p>The Safer Communities team will inform all Suicide and Self-Harm Prevention trainers in October 2018 of any learnings that arise from the new process and ensure that they remind staff during training of the importance of ensuring ACCT checks are carried out in accordance with PSI 64/2011 Safer Custody.</p> <p>The establishment will also issue guidance to all staff members via a staff notice in October 2018 regarding the frequency of ACCT observations and the need to ensure that ACCT checks are carried out at the agreed frequency and at irregular times.</p>	Governor Head of Safer Communities November 2018