

Action Plan – Samuel Groves. HMP Guys Marsh, Unclassified. 09/04/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all prison staff are made aware of, and understand, their responsibilities during medical emergencies including entering cells and using emergency codes.	Accepted	<p>The SEND (Secondary Emergency Notification Dispatch) protocol is now embedded with staff in the control room who call an ambulance as soon as a code blue or red has been raised and then start ambulance triage questions.</p> <p>Aide memoir key fobs are currently being produced to issue to all staff, and a Governor's notice to staff was published in December 2018 highlighting the importance of ensuring that correct requirements are followed in all cases when the codes are called.</p> <p>A dedicated training session will be delivered to all night OSGs to reinforce what action should be taken when calling a code blue / red and around entering a cell in an emergency. Assurance will be provided by the training department that it has been completed by the target date of February 2019 and the group safety team will also test compliance during establishment visits.</p> <p>Medical emergencies are also covered during SASH training and Guys Marsh are currently training more staff to enable them to deliver SASH training to all discipline staff by December 2019.</p>	<p>Safer Communities and Training / People Hub</p> <p>December 2019</p>