

Action Plan – Mr Martin Mahon at HMP Birmingham– Natural Cause on 27/09/2018

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that staff understand that when there is potentially a risk to life and subject to a personal risk assessment, they should enter a cell at night and radio an appropriate emergency code.	Accepted	All staff will be reminded by 30 November 2019, of the importance of taking appropriate action when there is potentially a risk to life and subject to a personal risk assessment, they should enter a cell at night and radio an appropriate emergency code. Staff will be reminded by the issuing of a Notice to Staff. The matter of emergency code use was additionally discussed at the Prisons and Probation Ombudsman (PPO) Recommendation Review Meeting in November 2019. The specific staff involved will be spoken to directly about this recommendation by end of November 2019.	Complete Governor
2	The Prison Group Director for the West Midlands should satisfy herself that effective measures have been taken to address Birmingham's continuing failure to enter a cell and radio an appropriate emergency code when there is a potential risk to life.	Accepted	HMP Birmingham have addressed the actions within this action plan and the Prison Group Director (PGD) is satisfied and assured that measures are being taken to address the concerns that the PPO has highlighted. The support an assurance visits completed by the West Midlands regional safety team will dip test progress in January 2020 against the recommendations, policy and practice.	Complete Regional Safety Team on behalf of PGD
3	The Governor should ensure that operational support grades receive appropriate training to understand their roles and responsibilities during night state and that they fully understand why they are issued with a night pouch and the circumstances when it should be used.	Accepted	The Head of Operations completed a review of the current Operational Support Grade (OSG) training needs (in October 2019) and created a plan to provide training where appropriate. Further guidance will be provided by the Night Orderly Officer to staff working as OSG on nights.	Complete Governor

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4	The Governor and Head of Healthcare should ensure that any staff named in this report are given the opportunity to read the report at the draft stage in line with paragraph 1.11 of PSI 58/2010.	Accepted	All staff named in the report have had the opportunity to read the report at the draft stage and had the ability to provide comment.	Complete Governor & Head of Healthcare