

Action Plan- Mr Ashley Williams at HMP Lincoln – Other Non-Natural on 06/06/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Chief Executive of HMPPS should provide the Ombudsman with a revised date for issuing detailed national guidance on measures to reduce the supply and demand of drugs in prisons, and an assurance that this new date will be met.	Accepted	<p>The National Drug Strategy was published in April 2019. This provides overarching direction for HMPPS and key partners, while the Guidance provides practical advice and examples of good practice, which will be embedded across the prison estate.</p> <p>Tackling the misuse of drugs in prisons is a key priority for HMPPS to ensure that prisons are safe, secure and reduce reoffending. We have formed a Drugs Taskforce, working with law enforcement and health partners across government to restrict supply, reduce demand and build recovery.</p>	Chief Executive of HMPPS Completed
2	The Governor should ensure that the prison's drug and alcohol strategy is amended to include measures to address the diversion of prescribed medication.	Accepted	<p>In April 2019, following the publication of the National Drug Strategy and Guidance, the establishment will review its local Drug and Alcohol Supply and Misuse Reduction Strategy, to ensure it reflects the key objectives of the National Strategy and contains measures to address the diversion of prescribed medication.</p> <p>The agenda for the monthly Drug Strategy meeting was updated in April 2019 and now includes an item for feedback on medication diversion, and any concerns raised are fed back to senior managers, so they can be followed up and addressed.</p>	Governor April 2019
3	<p>The Head of Healthcare should ensure that healthcare staff:</p> <ul style="list-style-type: none"> • routinely request community medical records 	Accepted	All healthcare staff were reminded through a staff notice and through clinical supervision sessions in February 2019 that they must routinely request community medical records for newly arrived prisoners, in line with national guidance and as outlined in the Nursing Code, Professional Standards of Practice and Behaviour for Nurses, Midwives and Nursing Associates.	Head of Healthcare Completed

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	<p>for newly arrived prisoners;</p> <ul style="list-style-type: none"> • offer all prisoners a full general health assessment within a week of their arrival, in line with PSO 3050; • request previous mental health records when conducting a mental health triage assessment. 		<p>In October 2018, permission was granted to HMP Lincoln through the Health and Justice Commissioning Support Team to enable access to patient community health records, where patient consent has already been granted. Further work is ongoing with NHS Digital to enable access to the NHS national spine, a database that allows full access to community patient records.</p> <p>Healthcare staff were also reminded via a staff notice in February 2019 that, in line with PSO 3050, all prisoners must be offered a full general health assessment within seven days of arrival at a new establishment, and that staff must routinely request mental health records for them, especially when conducting a mental health triage assessment. Staff were also reminded that any prisoners referred to the team must be seen within five working days for an initial mental health assessment and staff must make contact with any previous mental health teams to ensure that all relevant information about them is readily available prior to triage assessment.</p> <p>To ensure compliance of mental health assessments, the mental health clinical matron will report to the Head of Healthcare each month. This information in turn will be reported to NHS England commissioner leads monthly.</p> <p>Since January 2019, the new NHS national reception screen template requires comprehensive medical information about a patient to be inputted by staff as a mandatory field. This ensures that all prisoners have a detailed health screen at reception in line with the Health and Justice Indicators of Performance.</p>	
4	The Governor should ensure that, when a cell door is unlocked, officers satisfy	Accepted	All prison officers were issued with a staff notice and reminded during staff briefings in March 2019 that when a cell door is unlocked, they must satisfy themselves of the wellbeing of the prisoner and check that there are no	Governor Completed

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	themselves of the wellbeing of the prisoner and that there are no immediate issues that need attention.		immediate issues that require attention.	