

Action Plan- Peter Griffiths. HMP PARC. NC. 14/10/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that clinicians promptly and appropriately review and follow up abnormal blood test results, especially where the results reveal a significant diagnosis	Accepted	All staff were trained in January 2017 on how to read blood results, which are now reviewed on a daily basis by a designated member of healthcare staff. Abnormal Blood Borne Virus results (BBV) are sent to either the specialist BBV Nurse who attends the prison or the GP depending on diagnosis. A new system is in place where the BBV result monitoring is allocated to a specific Nurse each day via the task allocation. Where abnormal test results are received these will be referred to specialist clinics / GP and there is a flow chart to support this process.	Head of Healthcare Completed
2	The Head of Healthcare should ensure that reasonable steps are taken to pass on significant medical test results when prisoners have been released from custody, or transferred to another establishment	Accepted	The designated BBV nurses within the establishment will make every attempt to establish the location of those released from HMP/YOI Parc and this will include making contact with the Business Service Centre for registration details for patients that are unable to confirm the name of their community practice. The Business Service Centre is a central database for anyone who is registered with a GP. If significant results are received for patients who have transferred, the BBV nurse will make contact with the receiving establishment, this is in conjunction with the electronic patient notes which are available and automatically transfer with a prisoner.	Head of Healthcare Completed
3	The Head of Healthcare should ensure that all important information about prisoners' health is entered on SystemOne and that healthcare staff adequately review newly arrived prisoners' SystemOne records to ensure appropriate continuity of care.	Accepted	A checklist will be put in place by the Head of Healthcare for any newly arrived prisoner, both new receptions and those transferring in from another prison, to prompt staff to check prisoners' medical records for any significant mental health concerns, significant diagnoses or serious self-harm. The Night nurse on duty will conduct an in-depth health review with all newly arrived prisoners . The Head of Healthcare will brief all relevant staff by June 2017 to highlight this new process before the checklist is put in place during July 2017.	Head of Healthcare Completed June 2017
4	The Head of Healthcare should ensure that prisoners get timely access to a GP when applications are made	Accepted	The GP provision has been reviewed and a paramedic triage system was introduced in April 2017 to ensure appropriate allocation of GP appointments. Additional triage clinics are being held, reducing the waiting times for a GP appointment.	Head of Healthcare Completed

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5	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time		A new process has been introduced, where if any prisoner remains out at hospital as a bedwatch they will be discussed at the Senior Managers Operational morning meeting which is held every weekday morning at 9am. Any changes / review of restraints will be discussed and recorded as to the appropriateness of the cuffing arrangements and this will be managed by the Duty Director. In addition to this, where any staff visit the prisoner at the bedwatch, including Chaplaincy, Security and the Duty Manager they will also feedback any concerns regarding restraints to the Duty Director. Any changes to the cuffing arrangements, due to changes highlighted by staff at the bedwatches, will be managed by the Duty Director to ensure that all risks have been taken into account.	Completed Head of Healthcare Head of Security