

**Action Plan-David McPherson. HMP Bristol Natural Causes**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The head of Healthcare should ensure that all staff know what constitutes a concerning blood pressure reading and how to investigate it effectively	Accepted	A hypertensive pathway for the management of blood pressure, including trigger points for escalation/referrals/ timelines has been developed. The pathway was shared with the clinical teams and copies placed into clinic rooms. It was also shared daily through handover process a couple of weeks following implementation to ensure all staff are aware of the process. The application of the pathway is checked through clinical supervision.	March 2019  Head of Healthcare
2	The head of healthcare should ensure that all staff make timely referrals for assessment and treatment of abnormal blood pressure readings and that urgent referrals are dealt with	Accepted	As above	As above  Head of Healthcare
3	The head of healthcare should ensure clinical staff record detailed notes when conducting appointments or assessments	Accepted	<p>All staff have been reminded on the need to ensure that clinical notes are made contemporaneously and that the correct templates are consistently utilised to record clinical observations.</p> <p>The SBAR (Situation, background, Assessment, Recommendation) format for recording of clinical notes has been rolled out across the service which will improve the quality of the entries</p> <p>Documentation audits are a standard part of our annual audit schedule and conducted on a monthly basis for evidence of compliance.</p>	January 2019  Head of Healthcare
4	Head of healthcare should ensure that staff are aware of and employ the QRisk2 assessment tool when relevant	Accepted	The QRisk2 assessment would be completed by the GP. The requirements for needing to complete a QRisk2 assessment where	March 2019  Head of Healthcare

**Action Plan-David McPherson. HMP Bristol Natural Causes**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
			relevant has been shared with the GP's	
5	The head of healthcare should review the policy regarding NSAIDS and hypertensive patients taking account of the advice in the British National Formulary	Accepted	The minor ailments policy has been reviewed and updated to clarify the advice in the British National Formulary regarding NSAIDs	May 2019 Prisons Clinical Lead Pharmacist
6	The Governor should ensure that prisoners' next of kin information is accurate and easy for staff to access.	Accepted	<p>Training on accessing Nomis was delivered in May 2019. This will ensure that staff are able to easily access next of kin information.</p> <p>Next of Kin information is recorded onto NOMIS upon reception if given by the prisoner. Additionally, a daily check of the next of kin information is carried out by the Safer Custody team the day after initial reception (weekdays). This means that the records are usually checked every day for all new receptions and where such information is missing efforts are made to capture the correct and update next of kin information on Nomis.</p> <p>There are plans to carry out a monthly audit of the missing next of kin information for an accuracy check. This will be done by the Safer Custody department and the aim is to commence this from July 2019 if not before</p>	Complete Safer Custody  July 2019 Safer Custody