

Action Plan – Mr Ricky England at HMP Wymott – ONN on 19 May 2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare and the manager of the integrated mental health team should ensure that prisoners with mental health issues have appropriate reviews and care plans which are recorded and implemented.	Accepted.	<p>A Local Operating Procedure has been drafted which sets out clearly the expectation that staff ensure that prisoners with mental health issues are given the appropriate care. This will be published by Greater Manchester Mental Health NHS Foundation Trust, and copies kept in the mental health team office, and by the Trust. Staff have been reminded during briefings by the Team Manager that all prisoners under the care of the mental health service must have an up to date care plan in place, regular contact with their worker and regular reviews.</p> <p>Staff compliance with these expectations will be managed through regular supervision and appraisal.</p>	Head of Healthcare & Mental Health Manager Completed
2	The Chief Executive of HMPPS should provide the Ombudsman with a revised date for issuing detailed national guidance on measures to reduce the supply and demand of drugs in prisons, and an assurance that this new date will be met.	Accepted	<p>Tackling the misuse of drugs in prisons is a key priority for HMPPS to ensure that prisons are safe, secure and reduce reoffending. We have formed a Drugs Taskforce, working with law enforcement and health partners across Government to restrict supply, reduce demand and build recovery. The Taskforce is in the final stages of drafting and publication of the Prison Drugs Strategy and Guidance. We hope to publish the Strategy shortly, which will provide overarching direction for HMPPS and key partners, while the Guidance will provide practical advice and examples of good practice and will be embedded across the prison estate.</p> <p>We shared the draft documents with the PPO and other stakeholders for feedback in November 2018 and would be very happy to discuss them further.</p>	Chief Executive of HMPPS Shortly
3	The Governor should ensure that prisoners suspected of using psychoactive	Accepted	An updated Psychoactive Substance Strategy was introduced in August 2018. This provides detailed guidance for managing, challenging and supporting prisoners found using psychoactive substances (PS) and other illicit drugs.	Head of Reducing Reoffending

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	<p>substances, or other illicit substances, are managed in line with the local drug strategy.</p>		<p>The aim is to provide a consistent approach, ensuring that prisoners are referred to the substance misuse team as appropriate.</p> <p>Staff have been briefed about the policy objectives during full staff meetings with a presentation delivered by the Head of Reducing Reoffending. In addition the policy has been emailed to the Senior Management Team with instructions to disseminate to their staff. The policy has also been brought to the daily morning briefing for onward discussion and awareness within each manager's area of work, as well as being discussed with the prisoner council.</p> <p>A weekly Robust Recovery meeting has also been introduced to ensure the sharing of information and which is attended by Residential Managers, Substance Misuse Team, Mental Health Representative and Safer Living Officer where available, to identify prisoners at risk and to agree ongoing support options.</p>	<p>Completed</p>
4	<p>The Governor and Head of Healthcare should ensure that all emergency response equipment is in good working order, including that staff regularly check defibrillators and replace any missing pads promptly.</p>	<p>Accepted</p>	<p>A regular check of all emergency response equipment including defibrillators is now undertaken to ensure any items such as pads are replaced without delay. Managers who have defibrillators in their workplace area must complete and return a Workplace Inspection Checklist to the Business Hub on a monthly basis, which includes expiry dates for the defibrillator pads and the current status of the battery indicators. The Business Hub then carries out checks to ensure that managers have taken the appropriate actions where required. Details of how to obtain urgent replacements and report faults are included within the checklist document. This information is also displayed next to each machine.</p>	<p>Governor of Healthcare Completed</p>

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			Healthcare emergency equipment is checked and signed for each day. It is the Healthcare Band 6's responsibility to complete a daily audit of the bag.	Head of Healthcare Completed
5	The Head of Healthcare should ensure that healthcare staff are appropriately supported after the death of a prisoner, in line with national instructions.	Accepted	A policy is in place to ensure that all staff receive support from Senior Management following any involvement with a death in custody in line with national policy. Healthcare staff are given the opportunity to attend a full staff debrief, to ensure the needs of those staff involved are met and to support future lessons learnt. Healthcare staff also have access to Bridgewater's counselling service in line with the trust policy.	Head of Healthcare Completed