

Action Plan – Mr Damion Mellor at HMP Leicester – Self Inflicted on 13/01/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that the key drug issues at Leicester are identified and that the prison's local drugs strategy is revised by September 2019 to address these issues.	Accepted	<p>The whole team at HMP Leicester are working hard to identify and disrupt drug supply and use within the prison. Additional searching is now in place, and from October 2019 the use of search dogs will be introduced to enhance drug searches.</p> <p>A full review of the establishment drug strategy will take place in line with the national guidance, with the key issues affecting HMP Leicester identified and prioritised.</p>	Governor September 2019
2	The Governor and Head of Healthcare should ensure that prisoners returning from police questioning, court appearances or other temporary absences are screened to assess their risk of suicide or self-harm.	Accepted	It is now the case that all men who now are either produced at a police station or have an official visit are debriefed at the end of the visit in the same way as those arriving back from court. This allows for the identification of any change in circumstance for the individual and for staff to take the appropriate course of action.	Governor Head of Healthcare Completed
3	The Head of Healthcare should ensure that all healthcare staff reviewing or assessing prisoners make accurate notes of their interactions and record care plans and other actions clearly.	Accepted	<p>The offender directorate for Nottinghamshire Healthcare has reviewed and updated all internal mental health templates to ensure that the outcomes of assessment are clearly recorded, with a clearly outlined plan of action. Staff have received training on the completion of these templates.</p> <p>The service model for mental health services has also been reviewed and training is planned during September 2019 for staff.</p>	Clinical Matron for MH at HMP Leicester October 2019

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4	The Head of Healthcare should ensure that when prisoners refer themselves to the mental health team, mental healthcare staff do not return incomplete or unclear applications without first assessing the urgency of and reasons for the referral.	Accepted	<p>Applications are collected each day and sorted by a healthcare support worker, who books in all of the allied professional clinics and then sorts the primary health care requests for the advanced nurse practitioner and the mental health applications for the mental health team to process.</p> <p>A member of the mental health team will book in all applications for assessments and follow-up with patients where these requests are not clear. This process will be audited on a monthly basis to ensure that applications are not missed.</p>	<p>Clinical Matron for MH at HMP Leicester</p> <p>October 2019</p>
5	The Head of Healthcare should review the system for notifying prisoners of rearranged appointments for their clinical services and consider early notification to alleviate anxiety about missed appointments.	Accepted	<p>The process of rebooking missed patient appointments, and how prisoners are informed, has been reviewed. All patients who miss their appointment through no fault of their own, or who have not signed a disclaimer to say they no longer wish to attend, will be rebooked at the earliest opportunity.</p> <p>Appointment notification slips are now sent out 48 hours prior to appointments, this was previously 24 hours, to give the patient more notice that they are due to be seen.</p>	<p>Head of Healthcare</p> <p>Completed</p>
6	The Governor and Head of Healthcare should ensure that a copy of this report is shared with the relevant members of staff so that they are aware of the Ombudsman's findings.	Accepted	A copy of the draft report has been shared with all of the named staff.	<p>Head of Healthcare</p> <p>Completed</p> <p>October 2019</p>