

Action Plan- Dean George at HMP Swansea on 10/04/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidelines, including that:</p> <ul style="list-style-type: none"> • ACCT assessors use all other available information to complete assessments, when a prisoner does not engage in the assessment process. • ACCT observations are made at irregular intervals. • A multi-disciplinary case review is held within 24 hours of an ACCT plan being opened. • All staff in contact with prisoners have training in suicide and self-harm prevention procedures with appropriate refresher training. 	Accepted	<p>All staff were reminded in October 2016 via a staff briefing that they are required to manage prisoners at risk of suicide or self-harm in line with PSI 64/2011 Safer Custody.</p> <p>A local ACCT management guide document was issued to all ACCT managers in October 2016 to assist in the effective completion of all sections of the ACCT document. This document gives clear direction on multi-disciplinary case reviews, including guidance that the first case review must be completed within 24 hours of the ACCT being opened. All case managers were also reminded at this time that they must ensure that that ACCT observations are made at irregular intervals. The safer custody managers will quality assure this process on a daily basis.</p> <p>Guidance was also issued to ACCT assessors via a staff briefing in November 2016 which covered how staff should complete an assessment when the person at risk will not engage in the ACCT process. Assessors have been informed that they must complete a full assessment on prisoners, and use all available sources to gather information. This will be quality assured by the Head of Safer Custody.</p> <p>New and refresher training in suicide and self-harm prevention procedures forms part of the monthly training plan for all staff. Introduction to ACCT is planned monthly from December 2016 as part of a rolling training programme.</p>	<p>Governor Head of Safer Custody</p> <p>Completed</p> <p>Head of Safer Custody</p> <p>31 December 2016</p>

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2	The Chief Executive of the National Offender Management Service and the Director General for Health and Social Services/the Chief Executive of NHS Wales should ensure prisoners in Welsh prisons have access to effective drug detoxification treatment from their first night in custody		The Director of NOMS in Wales' Office and the Welsh Government will work closely with Health Inspectorate Wales, Public Health Wales and key stakeholders in substance misuse services in Wales to review the effectiveness of the current drug detoxification treatment provided in prisons from reception to release. This will need to take into account any continuity of treatment prior to coming in to prison and provision on release for both the remand and sentenced population so that treatment within prison minimises any risk of harm and supports the best outcome for offender rehabilitation. The intention will be for the review to inform the update of the Welsh Government's Offender Treatment Framework, which is to be revised as part of the Welsh Government's Working Together to Reduce Harm (Substance Misuse) Delivery Plan 2016 – 2018 by March 2018.	Director of NOMS, Wales Welsh Government 31 March 2018
3	The Governor should ensure that control room staff call an ambulance immediately they receive a medical emergency code.	Accepted	A Governor's notice was re-issued in November 2016 to inform all staff including control room staff that that they must call an ambulance as soon as they receive a medical emergency code.	Governor Head of Safer Custody Completed