

Action Plan – Mr Terence Collins at HMP Isle of Wight – Natural Cause on 30/06/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare should provide the Ombudsman with:</p> <ul style="list-style-type: none"> • a copy of the review of the prison's programme of chronic disease management; • an account of the action that has been taken to strengthen the monitoring and surveillance systems; and • evidence that individual care plans are created for prisoners with hypertension to ensure monitoring and recording in line with NICE guidelines. 	Accepted	<p>A programme of chronic disease management was reviewed in March 2019 and this resulted in a several actions, including the implementation of a local operating procedure and the setup of a clinic for prisoners with multiple conditions where a holistic approach is taken and audits.</p> <p>This means that there is increased and joint up monitoring system for the management of prisoners with chronic disease. Person centred care planning training is booked for August 2019.</p> <p>There is a drive on care planning to be managed via 1:1 Supervision and team sessions and this is due to commence in July 2019.</p> <p>Audits have been undertaken in regards to care plans for patients who have hypertension, the last one was carried out in January 2018 and the next one will be in September 2019.</p>	<p>Complete</p> <p>Head of Healthcare</p> <p>August 2019</p> <p>Head of Healthcare</p>