

Action Plan – Mr Jabar HMP Wandsworth

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should:</p> <ul style="list-style-type: none"> Ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, and, that they call the correct emergency medical code so that there is no delay in calling an ambulance and healthcare staff take the relevant equipment to the emergency. Provide the Ombudsman with evidence of the implementation of our previous recommendation on this subject made following the death of a prisoner in October 2017. Review arrangements for paramedics' access to a prisoner to reduce 	Accepted	<p>As part of HMPS Wandsworth's Communications Strategy, emergency medical codes will be prioritised as a key part of Safer Custody and Healthcare's messaging to staff. To determine a successful Communications approach, staff focus groups will be held to explore and gain a better understanding of why codes continue to be an issue. Once focus groups have been completed, we will implement the findings and consolidate the Communications approach into a structured campaign.</p> <p>Measures to collate information regarding the calling of codes will be introduced and monitored through the monthly Safety meeting, to ensure opportunities for learning and allow for challenge of staff when inappropriate codes are called. Repeat issues with emergency codes will be discussed at the Local Delivery Board between the establishment and Healthcare providers, to identify any further actions that can be taken.</p> <p>Evidence of the implementation of the previous recommendation has been attached to this response. PPO recommendations are monitored at the monthly Safety meeting to provide multi-disciplinary oversight of the actions and progress made on them, as well as facilitating a platform for ideas to continuously improve upon our responses. PPO recommendations are also monitored through the establishment CAP and given a RAG rating.</p> <p>A review of escorting staff will take place to ensure that there are sufficient staff to carry out escorting of emergency vehicles during an incident, to provide prompt medical assistance. All escorting and gate staff will be reminded by a notice to staff that emergency medical care must be prioritised.</p>	<p>Communications and Safer Custody July 2019</p> <p>Healthcare and Safer Custody June 2019</p> <p>Head of Security July 2019</p>

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	avoidable delays.		The Head of Safety will monitory emergency medical access times at the monthly safety meeting.	