

**Action Plan- HMP Hull – Ian McGregor – NC – 12/05/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff offer all older prisoners at risk of falls a thorough risk assessment in line with guidance from the National Institute of Clinical Excellence (NICE).	Accepted	In terms of risk assessment for falls the integrated offender health service staff are to be updated on the falls guidance and assessment used in practice via email. Furthermore to be discussed in the integrated offender health team meeting and identify any training needs	Head of Healthcare 2 <sup>nd</sup> November 2018
2	The Head of Healthcare should ensure that staff respond appropriately to a patient whose health is deteriorating, and use the National Early Warning Score (NEWS) system to assess prisoners effectively.	Accepted	NEWS 2 guidance to be reinforced to all staff via email. Furthermore to be discussed in the integrated offender health team meeting and identify any training needs.	Head of Healthcare 2 <sup>nd</sup> November 2018
3	The Governor should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on restraining prisoners and that assessments fully take in to account the health of a prisoner and are based on the actual risk he presents at the time.	Accepted	<p>The Head of Residence and Safety, in conjunction with the Head of Operations and the Head of Healthcare will review and implement changes to the current escort risk assessment in October 2018, taking into account the dynamic factors of a prisoner, including age, current health, mobility/physical capability and risk of escape. We will also take into account any long term health conditions, including a terminal diagnosis and Palliative care. Once complete, the revised escort risk assessment will enable senior managers / custodial mangers to make a more informed decision in relation to the use of restraints for all escorts. The decision to use restraints must be proportionate to the actual risk posed by the prisoner, given his current health condition.</p> <p>The Head of Healthcare will ensure that these changes are cascaded to her team November 2018, ensuring compliance is met. We will reiterate to all senior managers / custodial mangers authorising escorts, that they must be aware of the legal position on the use of restraints and take the dynamic factors into consideration. We will continue to monitor the use of restraints and revise if</p>	<p>October 2018</p> <p>Head of Safety and residence / Head of Operations / Head of Healthcare</p> <p>November 2018</p> <p>Head of Safety and residence / Head of Operations / Head of</p>

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			necessary. We will do this by revisiting this on a monthly basis via the Safe, Decent and Secure Committee meeting for the next 6 months, starting from November 2018 in order to ensure compliance.	Healthcare
4	The Prison Group Director, Yorkshire, should assure himself that effective steps are taken to stop the inappropriate use of restraints for hospital escorts.	Accepted	We will provide the Area Group Directors assurance team a revised version of the escort risk assessment for their next visit in November 2018 to enable them to test compliance.	November 2018 Head of Safety and Residence
5	<p>The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies to ensure that staff:</p> <ul style="list-style-type: none"> <li>• Communicate the nature of a medical emergency efficiently and effectively; and</li> <li>• Call for an ambulance immediately after an emergency code message is radioed.</li> </ul>	Accepted	<p>The Head of Residence and Safety has reviewed current protocol and issued Governor's Order 25/2018 HMP Hull – Medical Response Protocol on 10<sup>th</sup> September 2018</p> <p>We have also instructed the control room to request that Body Worn Video Cameras are to be activated at the time of a Code Red or Code Blue being called.</p> <p>Planning and preparation has commenced for the delivery of staff awareness on the nature of a medical emergency and how to call an emergency code. Particular attention will be paid to those working in high risk areas including, Control room, Nights, Palliative Care and the Wellbeing Unit. Training will take place over the next 3 months and will be complete by the end of January 2019</p>	<p>Head of Safety and Residence</p> <p>January 2019</p>