

Action Plan – Mr Osman Hassan at HMP Wandsworth – Unclassified on 10/10/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare must develop a clear protocol for the management of prisoners with hypertension and ensure that prisoners with high blood pressure are appropriately investigated and managed, in line with NICE guidelines.	Accepted	The Head of Nursing is developing a clear pathway for the management of long term conditions, including hypertension. This will ensure that patients with high blood pressure are appropriately managed. The pathway will also include guidance for staff to ensure any patients with out-of-range observations are escalated as appropriate.	Head of Healthcare April 2019
2	The Head of Healthcare should ensure that all actions are recorded so that there is a clear audit trail of investigations, tests and outcomes.	Accepted	<p>Healthcare staff have been made aware that chest x-rays can only be made for TB screening. Where staff feel that a chest x-ray may be needed for any other reason, they should be referred to the GP as necessary who will refer the patient accordingly.</p> <p>All senior management complete monthly record keeping audits to ensure that their staff completes clear documentation on patient's records, including actions/outcomes of investigations.</p> <p>The outcome of these audits are fed back to the clinical governance meeting on a quarterly basis.</p>	Head of Healthcare April 2019
3	The Governor should ensure that emergency response vehicles are given prompt access to prisoners in medical emergencies.	Accepted	A review of escorting staffing will take place to ensure that there are sufficient staff available during an emergency to escort vehicles and thereby provide prompt medical assistance. All escorting and gate staff will be reminded by a notice to staff that emergency medical care must be prioritised. All staff on gate duties will receive additional training to ensure that they fully understand that emergency response vehicles must be given prompt access in medical	Head of Security July 2019

Action Plan – Mr Osman Hassan at HMP Wandsworth – Unclassified on 10/10/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
			<p>emergencies.</p> <p>The Head of Safety will monitor emergency medical access times at the monthly safety meeting. Any identified delays will be investigated and appropriate action will be taken.</p>	<p>Head of Safer Custody May 2019</p>
4	<p>The Governor should ensure that, in line with national policy, a manager debriefs all the staff involved in a death or serious incident immediately after the emergency response and offers appropriate support.</p>	Accepted	<p>All managers were informed in November 2018 that a debrief must be conducted after a death in custody, offering appropriate support for those staff involved.</p> <p>A template has been produced and made available to all managers to assist them when debriefing staff.</p> <p>A death in custody staff support log has been created to ensure that staff welfare checks have been completed and any follow up support required is put in place.</p>	Completed