

Action Plan – Mr Paul Hamilton at HMP Liverpool – Natural Cause on 10/01/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff complete secondary health screens within seven days of a prisoner's initial health screen to ensure that prisoners receive appropriate treatment and support in line with NICE guidance.	Accepted	<p>The following infrastructure for a prisoner's secondary health screening is as follows – all new prisoners are tasked via SYstem1 for secondary screening and ledgered appropriately within the 7 day time frame. Each week, the Band 7 matron triages the list to ensure compliance and where the 7 days have breached, this is highlighted as a red flag and prioritised for immediate screening. Better Health Liverpool (BHL) formally audit the 7 day target on a monthly basis. Any individual missed, is exception reported so as to provide rationale for the delay i.e. was in court, transferred out, declined etc.</p> <p>The August audit showed that there were ten breeches – all exceptional, understood and actioned. An audit undertaken in September 2019 was at 100% compliance. The audits are reported through, internal governance and Health and Justice Indicators of Performance reporting.</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that clinical staff appropriately refer prisoners with possible cancer for specialist assessment, using the suspected cancer pathway in line with NICE guidelines.	Accepted	The clinical staff at BHL are trained and experienced in referring patients that present with early warning signs and red flags for 2 week rule. All clinical staff undertake System1 training as part of their induction when they commence at HMP Liverpool. GP's will be sent an email that they re-familiarise themselves with the 2 week referral process.	<p>August 2019</p> <p>Head of Healthcare</p>
3	The Governor and Head of Healthcare should ensure that all staff undertaking and reviewing risk assessments for prisoners taken to and admitted to hospital understand the legal position, that assessments fully take in to	Accepted	The medical section of the hospital risk assessment is completed by healthcare staff. This highlights any concerns relating to the use of restraints including any medical issues that effect a prisoner's mobility. The form is then checked and signed by the Security Governor, Duty Governor or Deputy Governor.	<p>Complete</p> <p>Head of Safer Living & Safer Custody Manager</p>

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	<p>account a prisoner's health and are based on the actual risk he presents at the time.</p>		<p>The completed risk assessment will consider the risk the prisoner presents at the time and this will determine the strength of the escort and the level of restraints appropriate to the escort.</p> <p>This is subject to review and will be re-considered following any changes of conditions in health, behaviour or any other information. Any prisoner in outside hospital and under guard conditions will be visited on a daily basis by a custodial manager who will check on the guard to ensure everything is in order and to determine if any changes are required. Guard staff will also have the option to contact the duty Governor if they consider a change of circumstances has occurred.</p> <p>An email was sent to all the appropriate staff in January 2019 by Head of Safer Living, to remind them of their responsibilities to ensure that consideration is given to all escort restraints to ensure that the dignity of the prisoner is maintained and the need to use restraints is considered.</p> <p>This was further endorsed by Safer Custody Manager, at a morning meeting with Governor grades, healthcare managers and custodial managers at a morning meeting Thursday 19 July 2019. This is also recorded on Liverpool's internet home page.</p>	
4	<p>The Prison Group Director for Greater Manchester, Merseyside and Cheshire should assure himself that meaningful action is taken to ensure that this happens.</p>	Accepted	<p>The Prison Group Director has a Group Safety Team in place to provide assurance that progress is being made against the recommendations within the report.</p> <p>Progress on PPO reports is reported on each quarter as part of the Group</p>	Complete Group Safety Team

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			<p>Safety Leads Report to the PGD. This was last reported on in June 2019 and will be next reported in the September 2019 report. The recommendation and measures implemented were discussed at the September meeting. Also, Prisons and Probation Ombudsman recommendations are discussed at the Governors bilat with the PGD.</p> <p>The PDG is satisfied that appropriate actions are being taken to address the concerns identified on the use of restraints.</p>	