

Action Plan – Mr Keith Bramble at HMP Wormwood – Natural Cause on 16/01/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare should ensure that healthcare staff follow up external medical appointments identified at initial health screens during second health screens.</p>	Accepted	<p>SystemOne (the healthcare database for prisoners) has a “task” system, whereby tasks are created electronically and can be monitored through to completion. This system will be routinely used by all staff when they identify an outstanding external medical appointment, sending the task to the administrative team. There are now two additional administrative staff in place, from January and April 2019 and a third has been recruited, in order to check the tasks every working day and follow up on actions.</p> <p>The healthcare management team will conduct a quarterly audit of the SystemOne task ledger, reviewing at least ten tasks from start to finish and checking timescales and appropriateness of all actions. Findings will be shared at the Quality Assurance Meeting.</p>	<p>Complete Head of Healthcare</p> <p>December 2019 Head of Healthcare</p>
2	<p>The Head of Healthcare should ensure that when prisoners have multiple prescriptions:</p> <ul style="list-style-type: none"> • healthcare staff check that each medication is linked to a specific diagnosis and recorded in prisoners’ medical records; and • where it is not possible to link a diagnosis, healthcare staff promptly bring it to the attention of a prison GP and discuss the 	Accepted	<p>Access to patient records changed in June 2019, so prison healthcare staff are no longer dependent on GP surgeries transferring information across. The Summary Care Records (SCR) system allows certain staff to access what medication is being prescribed immediately after entering custody. Any new prisoners subject to multiple prescriptions are seen by the GP in Reception.</p> <p>A Senior Pharmacy Technician completes the medicines reconciliation for new patients on daily basis. A Monthly report is conducted on medicines and reported/discussed at the drug and therapeutic meeting on a monthly basis, senior clinicians and managers attend this meeting.</p> <p>The Head of Healthcare will e-mail all pharmacy staff to ensure they are aware of the need to check that, where prisoners do have multiple</p>	<p>Complete Head of Healthcare</p> <p>Complete Head of Healthcare</p> <p>August 2019 Head of Healthcare</p>

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	case at a primary care complex case meeting.		prescriptions, each medication is linked to a specific diagnosis and recorded in prisoners' medical records. Where this is not possible they are expected to raise the prisoner at the weekly medication review clinic (chaired by principal pharmacist and attended by a GP) or the multi-professional complex case committee (chaired by GP and attended by pharmacy).	
3	The Head of Healthcare should ensure that staff implement a care plan to manage prisoners with hypertension soon after their arrival at Wormwood Scrubs or soon after diagnosis.	Accepted	<p>A pathway for hypertension, detailing what actions should be taken for all prisoners suffering from hypertension, will be written. All healthcare staff will be required to sign this document to confirm they have read it, which will also be available on the intranet and in staff offices.</p> <p>A plan of care will be created for every prisoner with hypertension.</p>	December 2019 Head of Healthcare
4	The Governor should ensure that prisoners who have been present at a death receive appropriate support.	Accepted	<p>The Safety team will ensure that any prisoners present at a death will have appropriate support offered in the first 24 hours, including access to Listeners, Samaritans and referrals to other departments (e.g. mental health team, chaplaincy). Listeners will be briefed to ensure they are aware of this intention and can help identify relevant prisoners in the event of a future death.</p> <p>The prison will also be engaging with the Samaritans' "Postvention" project which looks at supporting other prisoners in the aftermath of a death in custody. Head of Safety to meet with the Samaritans leads in order to discuss next steps and will raise this concern from Mr Bramble's death.</p>	August 2019 Head of Safety